

# Link Transit System Public Transit Advisory Commission (PTAC) Tuesday, April 8, 2025 @ 5:00 P.M.

Meeting to be Held in Person or Virtually on Zoom Platform

425 S. Lexington Ave, Burlington, NC 27215 @ Municipal Conference Room (Lower Level) OR https://us02web.zoom.us/j/86982948551 OR (646) 558-8656

Meeting ID: 869 8294 8551

### **AGENDA**

1) Call to Order & Quorum

Chairman

- Changes to Agenda / Add On Items
- Speakers from the Floor three (3) minutes per speaker
- 2) Approval of the January 2025 Meeting Minutes

Pages 2-3

John Andoh

3) Link Transit System Update

Pages 4-5

John Andoh

- Update on Transit Development Plan & Transit Facility Study Pages 6-52
- Update on Status of Transit System Activities
  - o Passenger Amenities Update

Pages 53-70

o Schedule Adjustments

- Pages 71-73
- Purple Route 5 to Haw River and Green Level Page 74
- o Transit System Request For Proposals Status
- o Draft FY 2026 Operating and Capital Budget Page 75
- o Program of Projects Federal Fiscal Year 2024 Pages 76-77
- Upcoming Link Transit Plans
- Transit Operations Report

Pages 78-81

8) Link Transit Operations Report

John Andoh

- Fixed Route & Paratransit Ridership Update through March 2025 Pages 82-84
- Other Business

Chairman

- Other Items of Interest and Upcoming Events
- Reports & Questions from PTAC Members
- Agenda Topics for Next Meeting

Next Meeting Scheduled for: Tuesday, May 13, 2025.

### ACCESS TO INFORMATION: ALL DOCUMENTS AND DATA CAN BE PROVIDED IN ALTERNATIVE FORMAT UPON REQUEST

It is the policy of the Link Transit System to ensure that no person shall, on the ground of race, color, sex, age, national origin, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity as provided by Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, and any other related non-discrimination Civil Rights laws and authorities.

#### **MINUTES**

### LINK TRANSIT PUBLIC TRANSIT ADVISORY COMMISSION

Tuesday, January 14, 2025 5:00 P.M.

Meeting held via Zoom and at 425 S. Lexington Avenue, Burlington, NC 27215 in the Municipal Conference Room (Lower Level)

#### MEMBERS PRESENT

Austin Dorval, Burlington
Moses Corbett, Burlington (Secretary)
Ralph Harwood, Elon (Chair)
Sean Ewing, Mebane
Brian Doward, ACC Alternate
Steve Carter, Alamance County
Bonita Brown, Burlington (Vice Chair)
Montrena Hadley, Mebane Alternate

#### OTHERS PRESENT

John Andoh, Transit Manager Roger Renfrow, Transdev Jacob Campbell, Transdev Peter Murphy, ACTA Mary Kate Morookian, Kimley-Horn

#### MEMBERS ABSENT

Joyce Harris, Gibsonville Melissa McBane, Elon Alternate Blake Slaughter, Burlington Alternate Chief Armstrong, ACC Roger Meisenbach, Burlington

#### Call to Order

Chair Harwood called the meeting to order at 5:08 PM and welcomed all members and guests.

Chair Harwood solicited public comments from the floor and requested comments to be limited to three (3) minutes per speaker. No public comments. The meeting agenda was reviewed. No changes were made to the agenda.

#### **PTAC Roles and Responsibilities**

Mr. Andoh introduced the items and summarized the ordinance by the Burlington City Council creating the PTAC and answered questions from the Commissioners.

#### **Approval of the November 2024 Meeting Minutes**

The November 2024 meeting minutes were reviewed. Mr. Corbett made a motion to approve the meeting minutes. Mr. Dorval seconded the motion. All PTAC members voted in approval of the November 2024 meeting minutes.

#### Link Transit System Update

Ms. Morookian of Kimley-Horn did a presentation about the Transit Development Plan and Transit Facility Study. The Commissioners asked questions about the routes, the facility, the funding and the timeline. Ms. Morookian and Mr. Andoh answered questions.

Mr. Andoh provided the following updates and explanations regarding Link Transit on the topics below:

- Passenger Amenities Update new bus shelters being installed at Tucker as well as Seller Mills.
- NCDOT Unified Grant Program Update The City was successful in obtaining \$200,000 to expand paratransit services.
- Schedule Adjustments and Route Modifications Transdev is conducting a test to provide revised schedule times for improving overall on time performance.
- Transit System Request For Proposals The City just closed the RFPs and will be evaluating the proposals from a panel of transit managers.
- Safe Place Implementation A program that helps youth in need find a safe place. The program will be implemented on Link Transit buses.
- Vehicles Two new low floor electric vehicles will be purchased to support paratransit operations with chargers.
- Update on Transit Operations from Transdev There was no report from Transdev.

The Commissioners had a discussion about the topics presented above and asked questions. Mr. Andoh provided responses to the questions.

### **Link Transit Operations Report**

Mr. Andoh presented the ridership update through December 2024 and discussed the performance of each route. Due to weather and driver availability, the ridership declined in December 2024.

Mr. Ewing asked about Mebane ridership. Mr. Andoh provided a summary of Mebane ridership. Chair Harwood asked about Elon ridership. Mr. Andoh provided a summary of Elon ridership.

#### **Other Business**

There was none.

#### **Adjournment**

Chair Harwood asked for a motion for adjournment. Secretary Corbett made a motion to adjourn the meeting and Mr. Ewing seconded the motion. All PTAC members voted in approval. Chairman Harwood adjourned the PTAC meeting at 6:15 P.M.



#### **MEMORANDUM**

TO: Public Transit Advisory Commission FROM: John Andoh, Link Transit Manager

DATE: April 7, 2025

SUBJECT: Link Transit System Update

#### Update on Transit Development Plan & Transit Facility Study

 Kimley Horn will present a status update on the Transit Development Plan and Transit Facility Study and the next steps. A public survey has gone out to seek feedback on the proposed changes. Flyers are placed on the buses, on the website, and on social media.

#### Update on Status of Transit System Activities

- Passenger Amenities Update
  - New bus shelters have been installed at #160/#137: Sellers Mill Road at Church Street.
  - New Lily pad has been installed at #255 Elm and across from Graham Courthouse and #250 Elm and Graham Courthouse.
  - New benches and trash cans installed at #121 Elm St @ Spence St and #104 Elm St @ Chestnut St.
  - New bus shelter is coming soon to #177 Tucker Street @ Center Court.
  - Bus stop relocated in Elon to the new cell phone charging station, bench and bike repair station installed at #306 West Haggard Ave @ North Holt Ave.
  - o McAdams continues to plan additional new locations, including sidewalks.

#### Schedule Adjustments

- Transdev has completed schedule testing and all routes will have their schedules revised to improve on time performance by June 1, 2025.
- o Purple Route 5 trips will become Orange Route 2 trips.
- o Green Route 4 trips will become Blue Route 3 trips.
- Service in Elon will be revised to serve Ball Park Drive and Beth Schmidt Park on request when traveling outbound.
- o Orange Route 2 service to Hanford Road will be served on request.
- Blue Route 3 will no longer serve Aldi's parking lot and will remain on Church Street.
- Purple Route 5 to Haw River and Green Level
  - Purple Route 5 will be extended to Haw River Food Lion and Green Level Dollar General starting July 1, 2025.
  - Each Town will be funding the local share of the time the bus operates within their Town limits. This also includes a ¾ mile radius for paratransit services.

- Transit System Request For Proposals Status
  - Five proposals were received from MTM Transit, MTI Transportation, WeDriveU, RTW Management and Alamance County Transportation Authority.
  - One proposal was viewed non-responsive as they did not follow the RFP process.
  - Transdev did not submit a proposal.
  - An evaluation committee has evaluated the proposals and a recommendation will be forthcoming. Staff are negotiating with the top two providers.
  - Anticipated contract award by City Council May 2025.
  - o Anticipated transition date Sunday, June 1, 2025.
  - Maintenance Auditor to come and audit the fleet.
- Draft FY 2026 Operating and Capital Budget
  - The draft Operating and Capital Budget is attached for review.
- Program of Projects Federal Fiscal Year 2024
  - Each year, prior to the preparation of an FTA Section 5307 or Section 5339 grant, Link Transit issues a Program of Projects (POP) to advertise to the public the anticipated grant application with the FTA. Once the period concludes, an application will be filed with the FTA taking into consideration any feedback received.
- Upcoming Activities at Link Transit
  - o Two new electric low floor 9 passenger vans on order.
  - Obtaining Via paratransit software with an app. It can do microtransit, paratransit and non-emergency medical transportation scheduling.
  - Umo is underway and will allow passengers to pay for fares on Link Transit, PART, Greensboro Transit Agency, High Point Transit System and Winston-Salem Transit Authority.
  - Greyhound's Asheville Raleigh route funded by NCDOT will be stopping in Burlington in the Spring. Learn more about it at <a href="https://www.ncdot.gov/divisions/integrated-mobility/public-transit-services/Pages/intercity-bus-service.aspx">https://www.ncdot.gov/divisions/integrated-mobility/public-transit-services/Pages/intercity-bus-service.aspx</a>
  - o Link Transit is now Safe Place in coordination with Youth Focus of Greensboro

Please contact me at 336.222.7351 or email <u>jandoh@burlingtonnc.gov</u> with any questions or comments.

Link Transit Five-Year Transit Development Plan and Transit Facility Study

City Council Update March 3, 2025





### **AGENDA**



**Project Overview** 



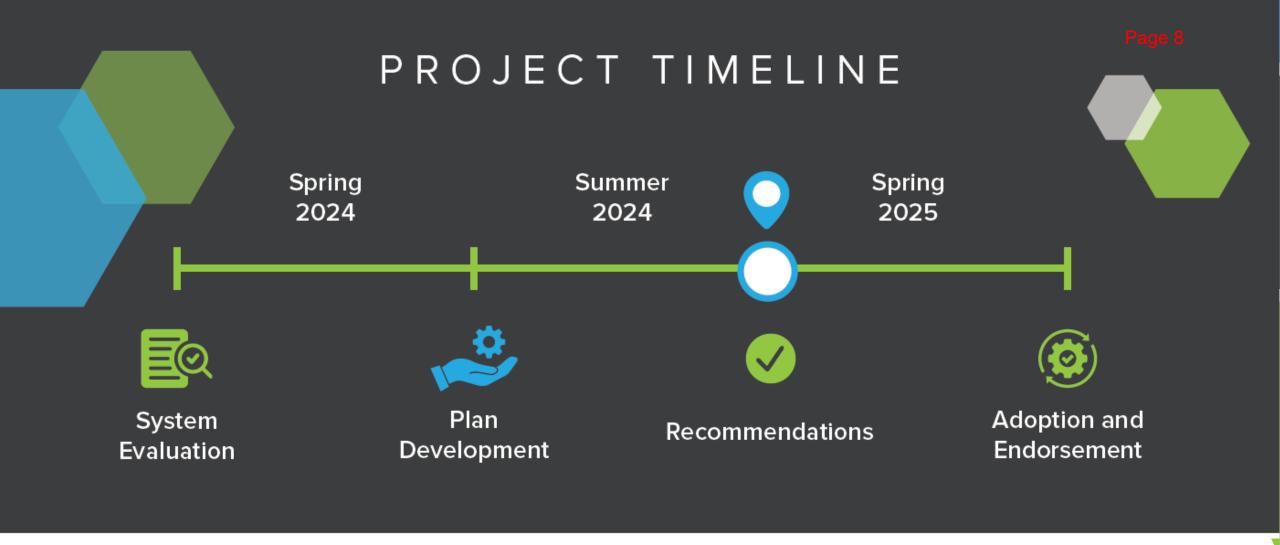
Facility Site Search



Transit Study



Public Outreach



Intend to request Council Action on Staff service and facility recommendations at April City Council meeting

# FACILITY SITE SEARCH



Update and Next Steps

# FACILITY PROJECT EXAMPLES

### Triangle Mobility Hub-Research Triangle, NC

- \$58.2M total cost
- Proposed opening date 2027





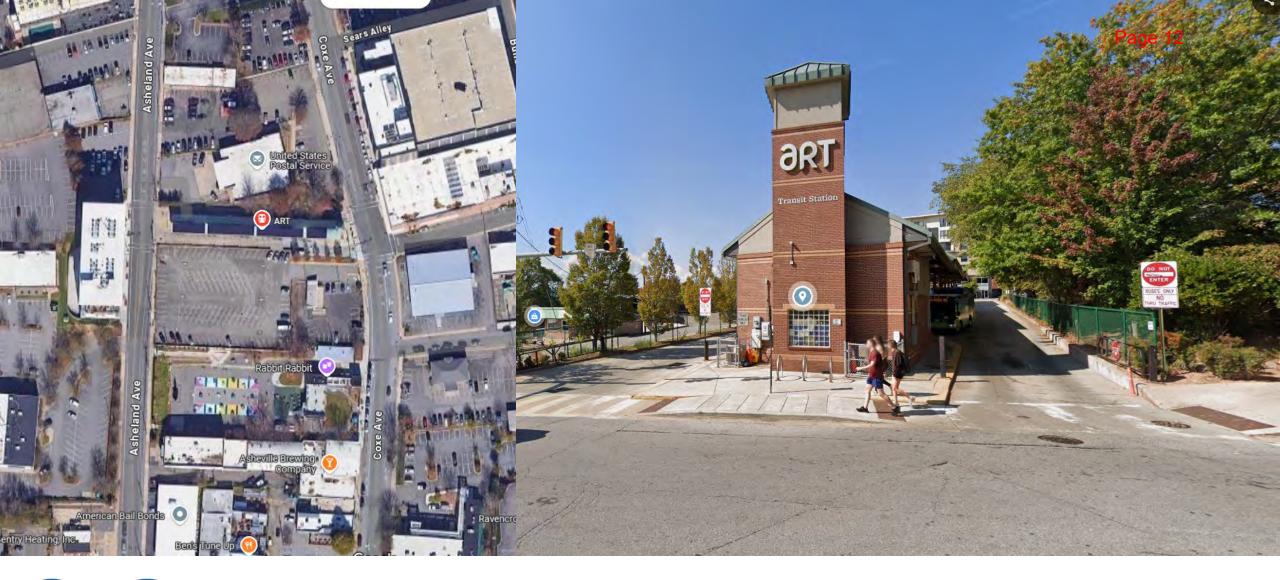
### Howard Coble Intermodal Transportation Center and Maintenance Facility – Greensboro, NC

- \$11M in local match dollars
- Opened in 2017





**High Point Transit Center** 





**Asheville Transit Center** 

# FACILITY PROJECT EXAMPLES



- \$8 million
- Transfer center only
- Opened in 2018

Butterfield
Transportation Center –
Greenville, NC



# FACILITY PROJECT EXAMPLES

GoRaleigh
Operations &
Maintenance
Facility,
Raleigh NC





- Operations and maintenance only
- \$24.5M
- Opened in 2012









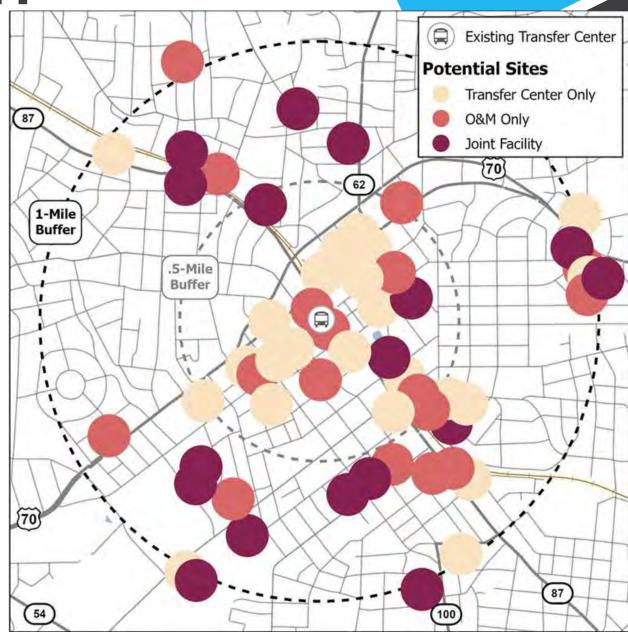




### **FACILITY SITE SEARCH**

### **Search Criteria**

- Compatible zoning
- Minimum Acreage
  - **Joint**: 3.5-acre
  - Transfer Center only: 1.2acre
  - Operations & Maintenance Facility (O&M) only: 3-acre
- Distance from existing transfer hub
  - Joint or Transfer Center: within ½ mile of existing transfer hub
  - **O&M only:** within 1 mile of existing transfer hub



## SPACE ASSUMPTIONS: TRANSFER HUB

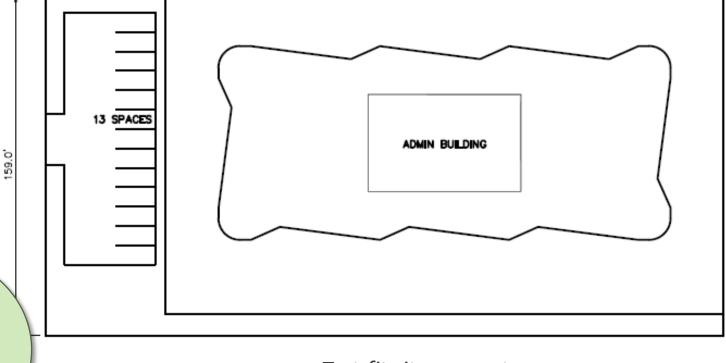
### **Transfer Hub Programming**

- Boarding area
  - Up-to 7 bus bays
  - Paratransit
  - Space for multiple transit providers
- Parking
  - Minimum of 10 spaces
  - Guest and staff / Public
- Admin
  - Customer service
    - Waiting room

1.2 -acre

minimum

- Restrooms
- Office space



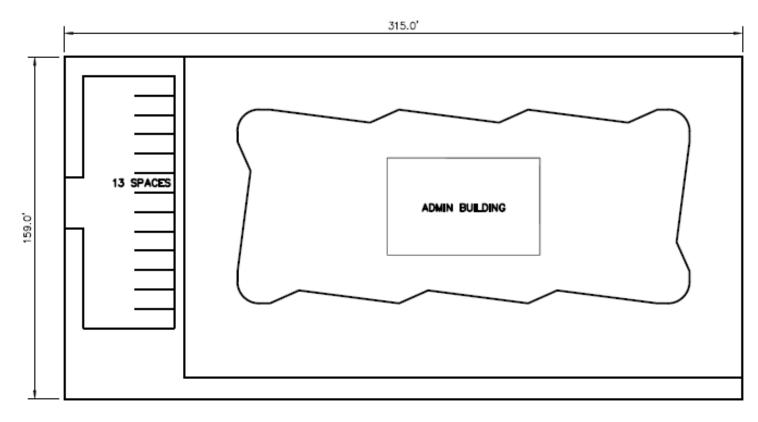
315.0

*Test-fit site concept* 

### TRANSFER HUB

### **Preferred Option**

- 1.45-acres
  - Additional capacity
     on site to offer public
     parking
- ~0.5-miles from current transfer hub to minimize operational disruption
- Space for on street boarding if necessary



Test-fit site concept

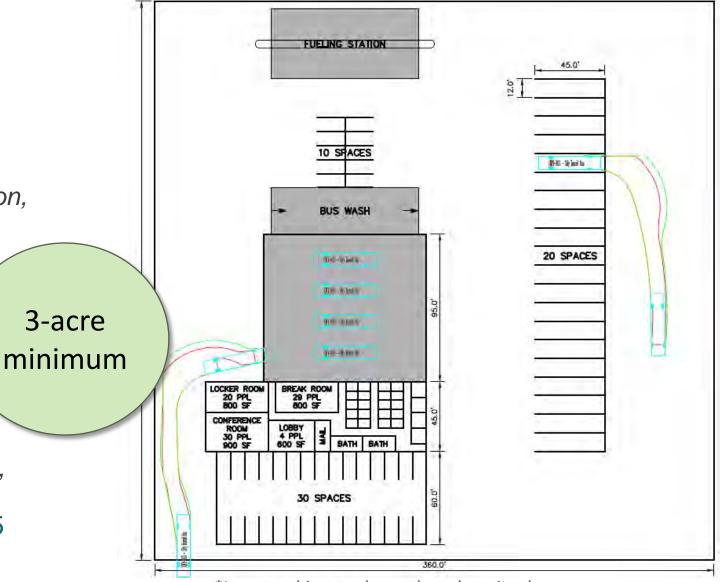
## SPACE ASSUMPTIONS: O&M FACILITY

### **O&M Programming**

- Garage
  - 4-5 maintenance bays

 3 bus lifts, interior cleaning station, electric charging station, vault station for fare box

- Parking
  - Up-to 20 transit vehicles
  - 10 support vehicles
- Bus Wash for one vehicle
- Fueling Station
- Admin Space
  - Conference room, locker room, breakroom, bathrooms, offices
- 30 parking spaces (25 employee, 5 visitor)

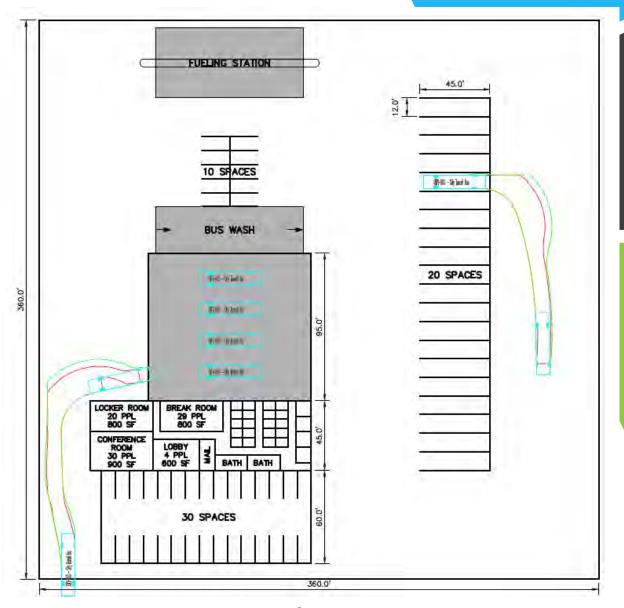


\*Layout subject to change based on site shape

## **O&M FACILITY**

### **Preferred Option**

- 3.4-acres
- ~1 mile from current transfer hub
- Provides opportunity for busonly entrance
- Potential brownfield candidate



Test-fit site concept

## SITE EVALUATION

Facility Evaluation Matrix						
		Transfer	Transfer		O&M	
Goals	Indicator	Property No. 2 *	Property No. 4	Property No. 9 *	Property No. 14	
Operational Efficiency	Proximity to existing transfer hub	.5 miles	.3 miles	1.3 miles	.7 miles	
Ease of Acquisition and Constructability	Listed for Sale or Publicly owned	Publicly owned	No	No	No	
	Planned for Redevelopment	Not planned	Not planned	Not planned	Not planned	
	Currently Developed/Existing Structures	No	Yes	No	Yes	
	Estimated Market Cost per Acre	\$211,000	\$283,000-\$383,000	\$145,000-\$160,000	\$1,865,500 - \$1,980,900*	
Accessibility	Number of Jobs within 1/2 mile	1,898	1,842	NA	NA	
	Population within 1/2 mile	4,453	3,488	NA	NA	
	Access to Sidewalks	High	High	NA	NA	
	Access to Public Facilities/Key Destinations	High	High	NA	NA	
Community	Land Use within 1 mile	Mixed Use	Mixed Use	Mixed Use	Mixed Use	
	Proximity to planned/potential future development	Potential	Planned	NA	NA	
	Minority Population within 1/4 mile	299	145	354	123	
	Hispanic/Latino Population within 1/4 mile	100	51	146	257	
	Low-Income Households within 1/4 mile	61	40	70	68	
	Zero Vehicle Households within 1/4 mile	35	23	30	32	
		65	50	29	25	

<sup>\*</sup>Top scoring sites are preferred, but there are other options that meet site requirements

## **FACILITY FUNDING OPTIONS**

- FTA –Bus and Bus Facilities
  - 5339 (b)—Competitive grant funds for construction of busrelated facilities, equipment, and buses
  - Federal share of bus and bus facilities funds is up-to 80% of project cost. State share 10% (NCDOT competitive grant funds) and 10% Local
- FTA Low or No Emission Grant Program
  - Competitive grant funds: Federal share for facilities is 90% of project cost

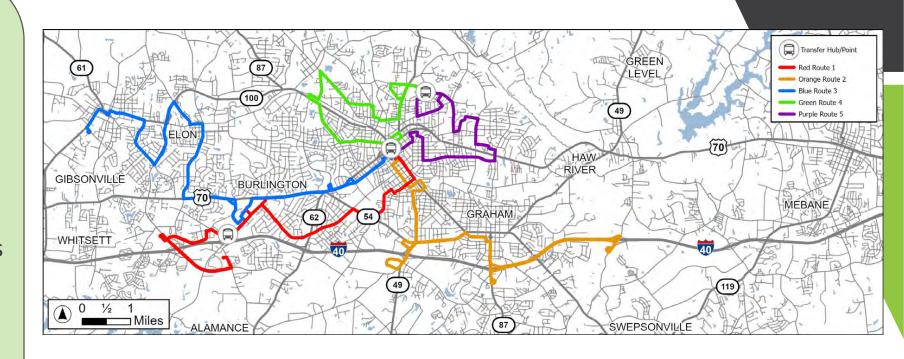
# TRANSIT PLAN



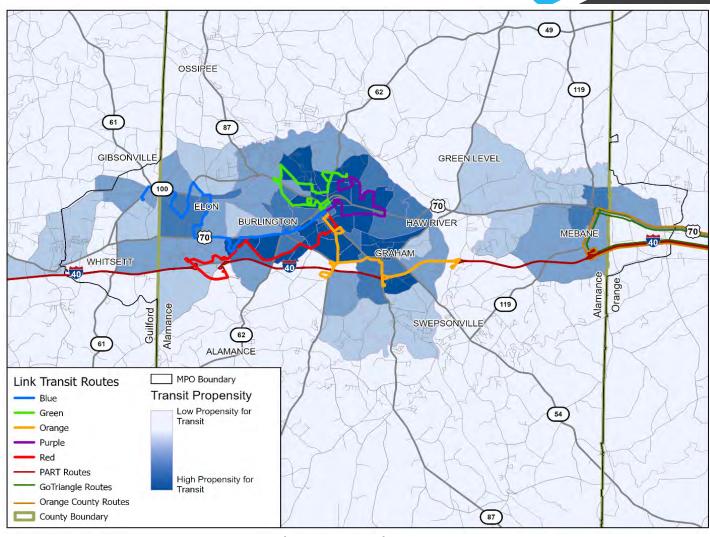
Route Recommendations and Discussion

### Evaluate Current System

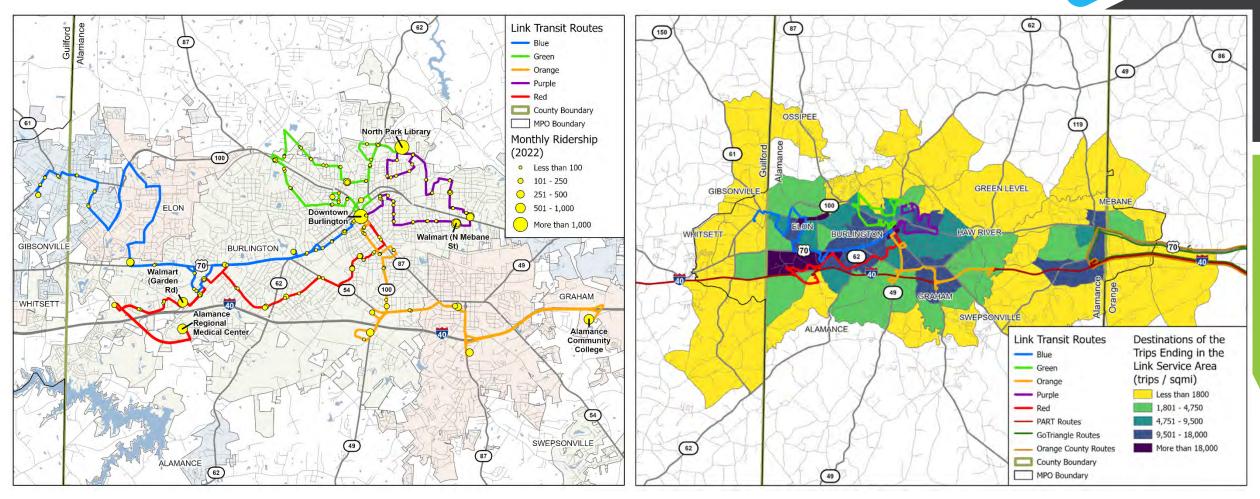
- 5:30am-9:30pm
- 90-minute frequency
- Operating since 2016
- Ridership grown rapidly
  - ~165k passenger trips in FY23
  - ~7k paratransit trips
     in FY23
- Develop 5-Year Plan
  - Identify service and capital needs
  - Cost neutral goal



- Evaluate current operating environment
- Identify potential needs and gaps
  - Key demographics identify need for transit or likelihood a population would use transit
    - Population density
    - Employment density
    - o Elderly
    - o Disabled
    - o Low Income
    - Zero car households
    - Racial and ethnic minorities



Transit Propensity Map



Link Transit Ridership by Stop

Travel Demand (all modes)

# PHASE I KEY SURVEY RESULTS

Survey respondents were asked to share their priorities for service improvements.

What would get you to use Link Transit or use it more frequently? Top Results:

1: 30-minute frequency or better

2: Weekday service after 9:30pm

3: More direct bus service to my destination

4: Later service overall

5: New/improved stop amenities (benches, shelters, etc.)

What would improve the experience at the Transfer Hub? Top Results:

1: More benches / More shelters

2: Cell phone charging stations

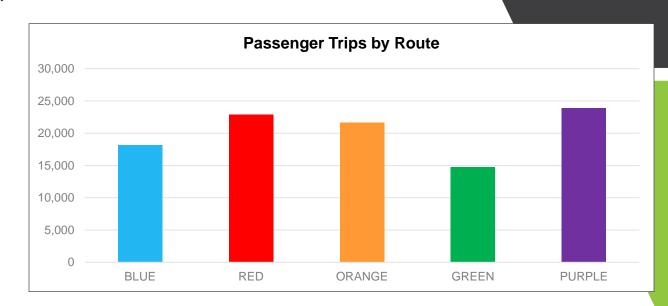
3: Vending machines

4: More maps or directional signage

5: Public restrooms and WIFI access

### **Key Takeaways**

- Link Transit has good coverage in most areas with transit need but there are some service gaps
- Opportunity to offer new service type with pilot
   Link+ program
  - Operate where Green Route 4 currently operates
  - Fixed route bus demand can be absorbed by paratransit vehicles
    - Link has capacity in their current schedule and vehicles to operate this service
- All bus service adjustments focused on high demand routes and stops



## TDP GOALS

### **Maximize System Efficiency**

- Adjust routes where possible to make service more direct and reduce trip times
- Make improvements to existing system without increasing system hours or contract costs

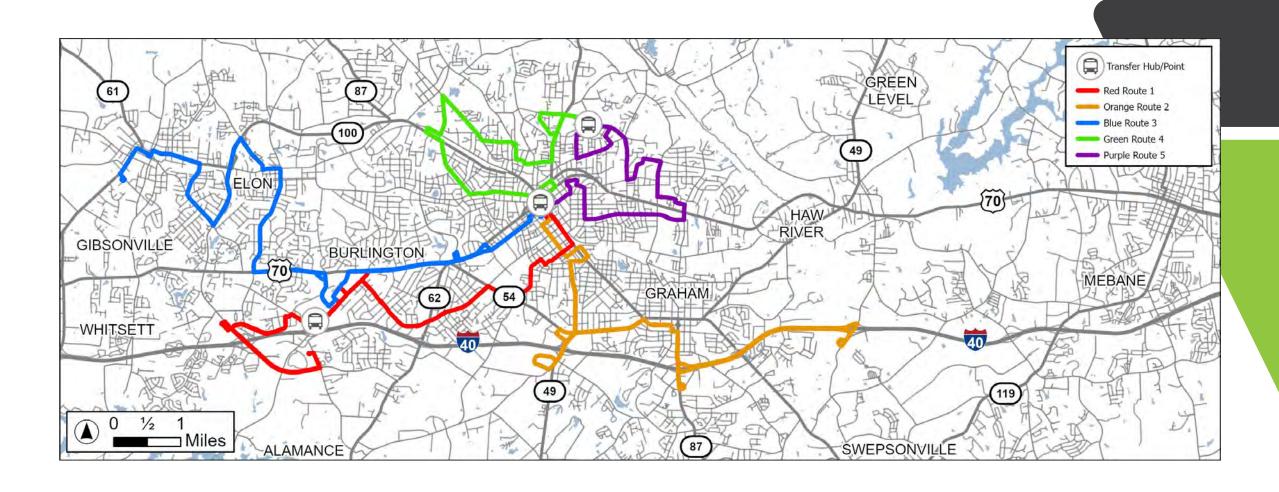
### **Increase Route Frequency**

• Achieve 60-minute service frequencies where possible

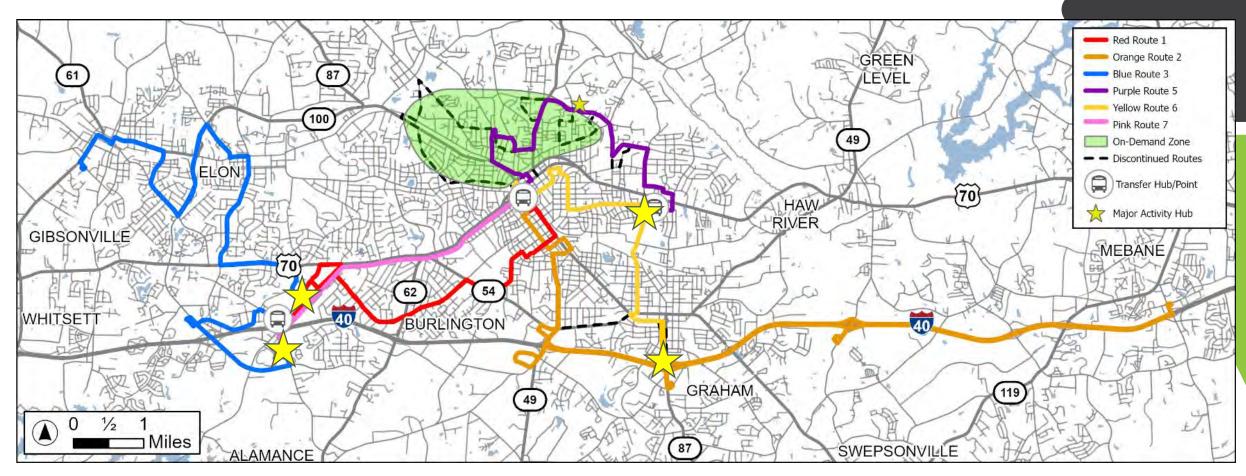
### **Improve Service Connections**

• Maximize connectivity of the system and increase opportunities to transfer between routes and other services

## **EXISTING SYSTEM**



## PROPOSED FUTURE LINK SYSTEM MAP

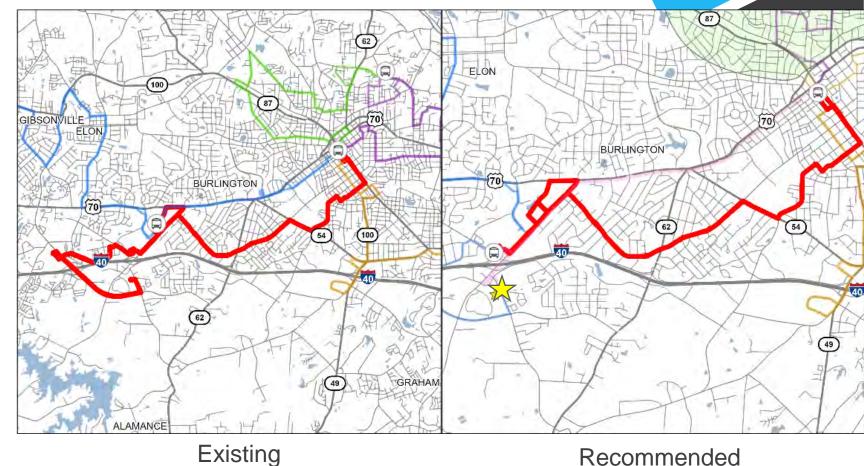


<sup>\*</sup>Potential Yellow Route 6 could includes an alternative option with service to Haw River, depending on available funding.



## **RED ROUTE 1**

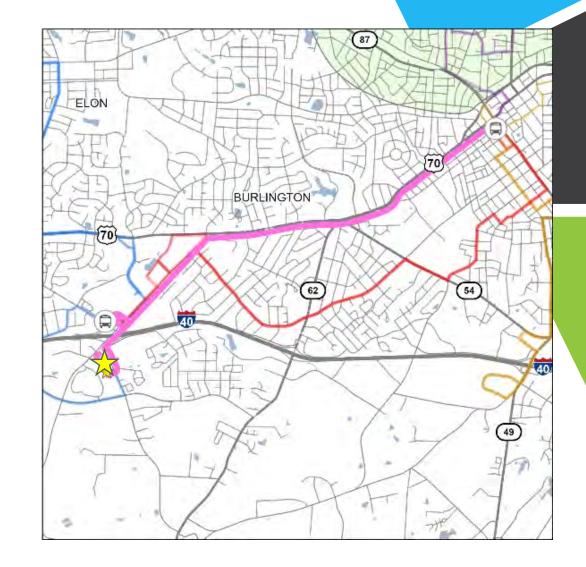
- Red Route 1 would connect at downtown Burlington Transfer Center and end at Garden Road Walmart
- Riders could transfer to the proposed Pink Route 7 or Blue Route 3 to continue to Cone Health Alamance Regional
- The proposed Pink Route 7
  would provide a one-seat ride to
  Cone Health from the downtown
  transfer center
- The route will operate every 60minutes instead of 90-minutes.





### PINK ROUTE 7

- This route would replace service along Church Street and Sellers Mills Road between Downtown Burlington and Garden Road Walmart with timed connections to the Red Route 1 and Blue Route 3.
- Replaces Blue Route 3 alignment between Holly Hill Mall and downtown Burlington.
- Preserve one-seat ride to Cone Health
   Alamance Regional Medical Center and corridor previously served by Blue Route 3.
- The route would operate every 60 minutes.

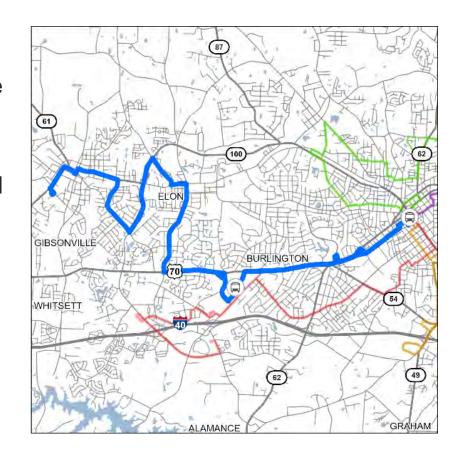


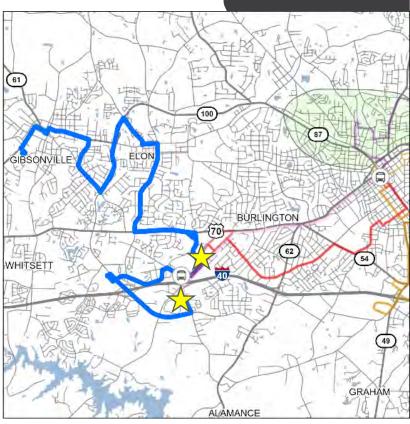


## **BLUE ROUTE 3**

- The route would operate between Cone Health Alamance Regional and Gibsonville via Elon with connections to Elon University and the Garden Road Walmart
- Timed transfers to Red Route 1 and Pink Route 7 at Garden Rd Walmart for travel to Downtown Burlington.

The route will operate every 60 minutes instead of 90 minutes.



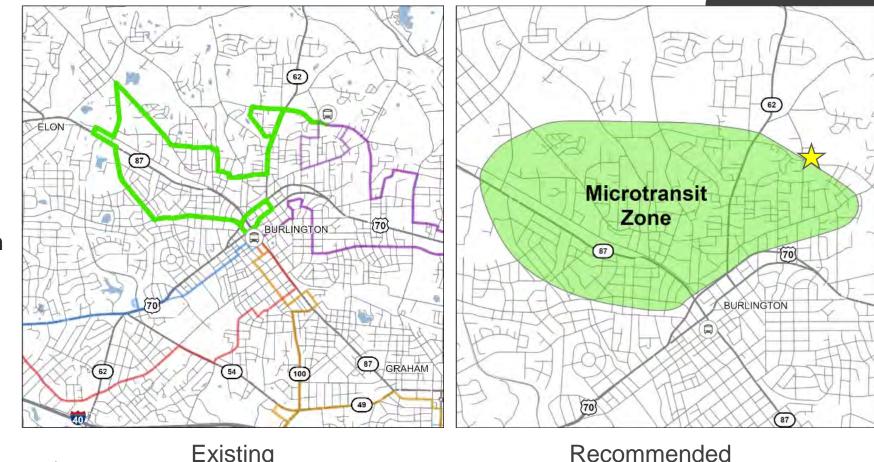


Existing

Recommended

## **GREEN ROUTE 4**

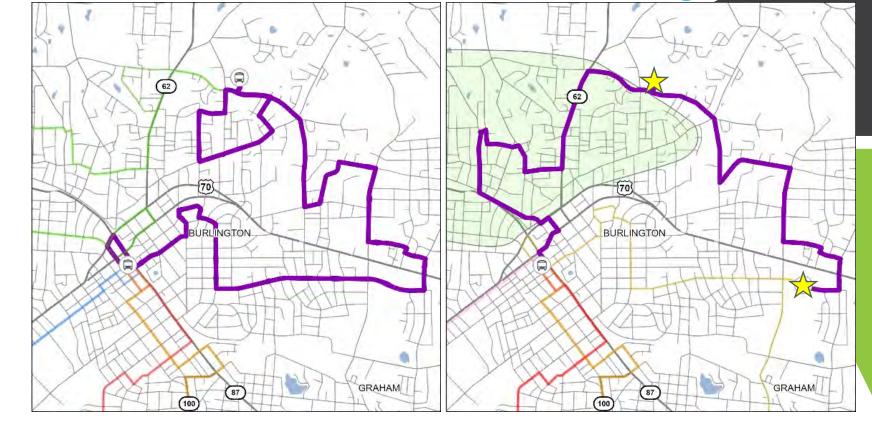
- Introduce 1-Year Pilot Program called Link +
- Link + would operate in northwest Burlington where the Green Route 4 currently operates
- Cover additional areas with high transit need, north of current Green Route
- Passengers book rides when needed on an app or by phone
- Would not require additional funds dollars to operate





## **PURPLE ROUTE 5**

- The route would operate between Downtown Burlington and the Mebane Street Walmart, with service to the Lakeside Apartments and North Park Library.
- The route will operate every
   60 minutes instead of 90 minutes.





Existing

Recommended

## YELLOW ROUTE 6

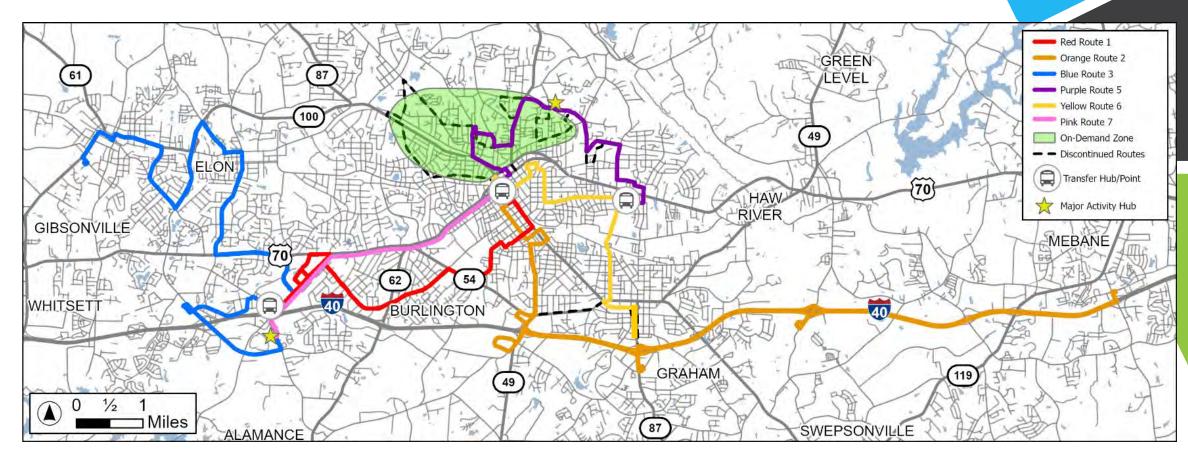
- Replaces portions of Purple and Orange Routes to improve on time performance and reduce trip times
- Option 1: The route would operate to Alamance County Office Building and Courthouse. Connects to PART Park and Ride lot.
  - This option would allow the Orange Route 2 to more directly serve Alamance Community College with fewer deviations
- Option 2 (not pictured): If funding becomes available, a new route could provide service between Downtown Burlington and Haw River with connections to the Purple Route 5 at the Mebane Street Walmart.
- This route would operate every 60 minutes.





Recommended

## **ORANGE ROUTE 2**



- There is potential to add Alamance County stops to proposed Yellow Route 6 and allow more direct service on the Orange Route 2 to ACC main campus from downtown Burlington
- Orange Route 2 buses would continue to run every 90 minutes.

## RECOMMENDATIONS SUMMARY

- 5-Year Transit Development Plan adoption to begin incremental changes to Link service
- All routes would operate at 60-minute frequency, except Orange Route 2
- New on demand service providing expanded mobility with temporary pilot service (Link+)
- Expand rider options for travel (direct connections & reduced travel time)
- Goal is to make improvements within current service hours and operating budget

# PUBLIC OUTREACH



Next Steps

## PHASE 2 ENGAGEMENT: STATUS UPDATE

- Engagement is live March 3rd
- Pop-up Events
  - Downtown Transfer Center (Dec 2024)
  - North Park Library (Dec 2024)
  - Walmart Garden Rd or Walmart Mebane Rd (Feb 2025)
- Focus Groups Conversations (held in early Jan)
  - Neighboring Communities
  - Community Organizations
  - Educational Institutions and Non-profits
- Operations Coordination (March 2025)
- Website Update
- Flyers Posted On Board Buses (w/link to survey)
- Social Media Push



# PHASE 2 ENGAGEMENT: STATUS UPDATE





























## **PUBLIC SURVEY**

Please take and share the following survey: https://www.surveymonkey.com/r/LinkTransit-Survey2







### WHAT ARE THE CHANGES?

These changes involve better frequency, route adjustments, new on demand microtransit service, and better connections.



#### TELL US HOW YOU FEEL ABOUT THE CHANGES

Take the survey to share your thoughts on the changes to Link Transit.



### SCAN THE QR CODE TO TAKE THE SURVEY

Or visit the URL below: https://www.surveymonkey.com/r/LinkTransit-Survey2

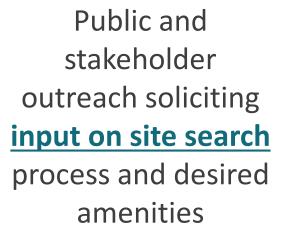


## **NEXT STEPS**

2024/2025

**Spring 2025** 

Spring/Summer 2025



Present Transit
Development Plan
and
recommendations at
April Council
meeting for approval
and confirmation of
locally preferred
alternative

VI analysis and begin NEPA process

Apply for federal grant funding for property acquisition and facility construction

THANK YOU!





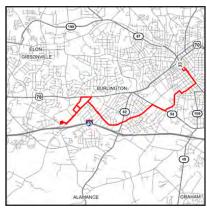
## **Summary of Changes**

- The route would operate between Downtown Burlington and would terminate at the Garden Road Walmart where riders could transfer to the Black Route 7 or Blue Route 3 to connect to Cone Health Alamance Regional.
- The Red Route would operate every 60-minutes instead of 90.

## Red Route 1

# **Existing Route**

### **Recommended Route**



## **Orange Route 2**

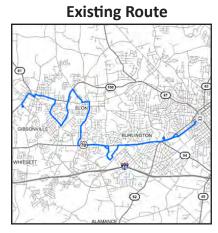
## **Summary of Changes**

- No changes are proposed at this time and buses would continue to come every 90 minutes.
- The route may no longer serve Alamance County Office Building and Alamance County Courthouse. These locations would be served by Yellow Route 6, if this route does not serve Haw River.

## **Blue Route 3**

## **Summary of Changes**

- The route would operate between Cone Health Alamance Regional and Gibsonville via Elon with connections to Elon University and the Garden Road Walmart for timed transfers to Red Route 1 and Black Route 7 for travel to Downtown Burlington
- The route will operate every 60-minutes instead of 90 minutes.



### **Recommended Route**



## Green Route 4

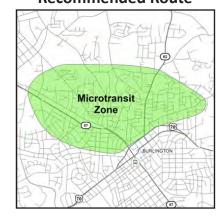
## **Summary of Changes**

- This route would be replaced with an on-demand van service, operated as a 1-year pilot program called Link +. You would book rides when you need them through the phone or on a app.
- Link + would operate in northwest Burlington where the Green Route 4 currently operates.

## **Existing Route**



### **Recommended Route**

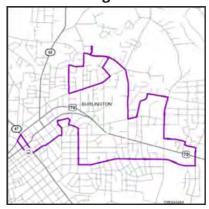


## **Purple Route 5**

## **Summary of Changes**

- The route will operate between Downtown Burlington and the Mebane Street Walmart, with service to the Lakeside Apartments and North Park Library.
- The route will operate every 60-minutes instead of 90 minutes.

### **Existing Route**



### **Recommended Route**

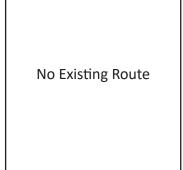


## **Yellow Route 6**

## **Summary of Changes**

- Option 1: In the future, create a new route with service between Downtown Burlington and Haw River (depending on funding) with connections to the Purple Route 5 at the Mebane Street Walmart.
- Option 2: The route would operate to Alamance County Office Building and Alamance County Courthouse and remove these destinations from Orange Route 2, should the route not go to Haw River.
- This route would operate every 60-minutes.

## **Existing Route**



### **Recommended Route**



### Pink Route 7

## **Summary of Changes**

- Create a new route with service between the downtown transfer center and the Mebane Street Walmart. If funding becomes available, this route may be extended to Haw River.
- The Brown Route would operate every 60-minutes.

### **Existing Route**

No Existing Route

### **Recommended Route**



## **Other Modifications**

- On holidays, operate a Saturday schedule on Dr. Martin Luther King Jr. Day, Presidents Day, Juneteenth Day, Columbus Day, Veterans Day, day after Thanksgiving, Christmas Eve and New Years Eve.
- Routes with lower performance would end service by 6:30 p.m. or 8:30 p.m. Only Red Route 1, Purple Route 5 and Pink Route 7 would continue until 9:30 p.m.



# WE WANT TO HEAR YOUR FEEDBACK!

## HELP IMPROVE PUBLIC TRANSPORTATION

We're investing in Link Transit to make your transit experience better. We have some new ideas and want your feedback!

Take the survey and tell us what you think!



### WHAT ARE THE CHANGES?

These changes involve better frequency, route adjustments, new on demand microtransit service, and better connections.



### TELL US HOW YOU FEEL ABOUT THE CHANGES

Take the survey to share your thoughts on the changes to Link Transit.



### SCAN THE QR CODE TO TAKE THE SURVEY

Or visit the URL below:

https://www.surveymonkey.com/r/LinkTransit-Survey2

**LINK** TRANSIT

## We're investing in Link Transit to make your transit experience better. We have some new ideas and want your feedback!

## Service Recommendations

Link transit is currently developing a Transit Plan. The plan is looking at the entire system to see how service could be improved. The project team looked at where buses go, how many people use each stop, and how we could make service more convenient and reliable.

### 1) Do you use Link Transit?

- Yes (proceed to question 2 & 3 $\rightarrow$ )
- No (skip to question 4 九)

We are proposing some route adjustments, new routes, and service frequency changes to improve our system (see maps below).

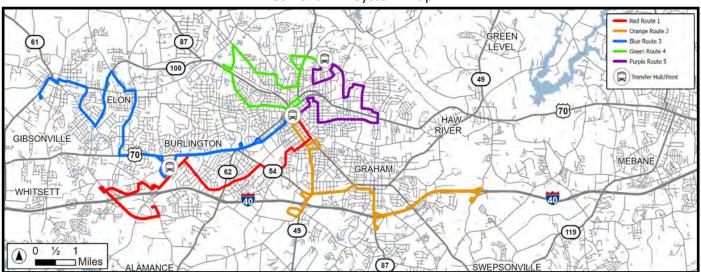
## 2) What Route(s) do you use? Select all that apply

- Red Route 1
- Orange Route 2
- Blue Route 3
- Green Route 4
- Purple Route 5
- Link Paratransit

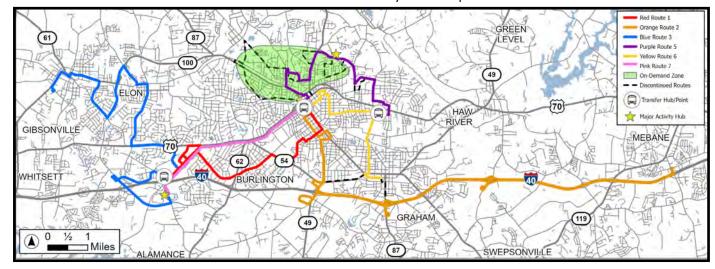
## 3) How often do you use Link Transit?

- Every day
- Multiple times a week
- Once a week
- A couple times a month
- A few times a year

### Current Link System Map



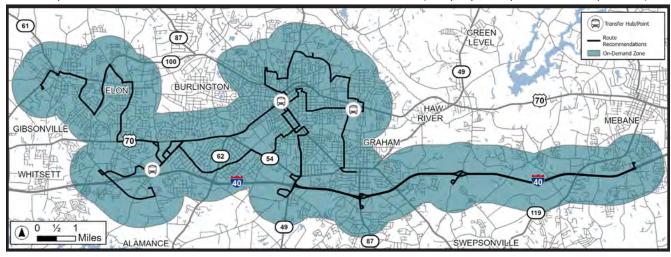
### Recommended Link System Map



Red Route 1	Orange Route 2
4) How would the proposed service changes to Red Route 1 affect you and your ability to get around using Link Transit?  □ I would use Red Route 1 more often	5) Do you have any comments on Orange Route 2?
□ I would use Red Route 1 the same as I do now □ I would use Red Route 1 less often □ I do not currently use Red Route 1 □ I am not sure □ Other:	
Blue Route 3	Green Route 4
6) How would the proposed service changes to Blue Route 3 affect you and your ability to get around using Link Transit?	7) How would the proposed service changes to Green Route 4 affect you and your ability to get around using Link Transit?
□ I would use Blue Route 3 more often □ I would use Blue Route 3 the same as I do now □ I would use Blue Route 3 less often □ I do not currently use Blue Route 3 □ I am not sure □ Other:	□ I would use Link Transit more often □ I would use Link Transit less often □ I do not currently use Green Route 4 □ I am not sure □ Other:
Purple Route 5  9) How would the proposed service changes to Purple Route 5	8) Would you use a Sunday Service if available? If so, what times? [Select all that apply]  ☐ Yes, in the morning
affect you and your ability to get around using Link Transit?  □ I would use Purple Route 5 more often □ I would use Purple Route 5 less often □ I do not currently use Purple Route 5	<ul><li>□ Yes, midday</li><li>□ Yes, in the afternoon/evening</li><li>□ No</li></ul>
□ I am not sure □ Other:	Yellow Route 6  11) How would the proposed service changes to the NEW Yellow
10) Which alternative service would you prefer?	Route 6 affect you and your ability to get around using Link Transit
□ Service to Lakeside Apartments (if not served by Purple Route 5, the Lakeside Apartments would be served with the proposed microtransit service) □ Service to Downtown Graham via Purple Route 5	<ul> <li>□ I would use Link Transit more often</li> <li>□ I would use Link Transit less often</li> <li>□ I do not currently use Green Route 4</li> <li>□ I am not sure</li> <li>□ Other:</li> </ul>
Pink Route 7	Destinations
2) How would the proposed service changes to the NEW Pink oute 7 affect you and your ability to get around using Link	13) Would you use service to the Amazon packaging center in Mebane? If so, what times?
ransit? □ I would use Link Transit more often	☐ Yes, in the morning☐ Yes, midday☐
□ I would use Link Transit less often □ I do not currently use Green Route 4 □ I am not sure □ Other:	<ul><li>□ Yes, in the afternoon/evening</li><li>□ Yes, at night</li><li>□ No</li></ul>
4) What, if anything, would make any of these route concept be	etter?

### **Link Paratransit**

Those unable to navigate the fixed route system may qualify for the paratransit system door-to-door service. The paratransit zone is located within 3/4 miles of all fixed routes (see proposed paratransit map below).



### 15) Do you use Link Paratransit?

- $\square$  Yes (skip to question 17  $\downarrow$ )
- $\square$  No (proceed to question 16  $\rightarrow$ )
- 16) Why do you not use Link Paratransit? [Select all that apply]
- ☐ I am unfamiliar ☐ It is complicated
- ☐ I prefer other modes of transportation like a car
- □ I do not qualify
- ☐ I do not live within 3/4 miles of the fixed routes☐ Other:
- I do not qualify 

  Other

## 17) What, if anything, would make the Link Paratransit concept better?

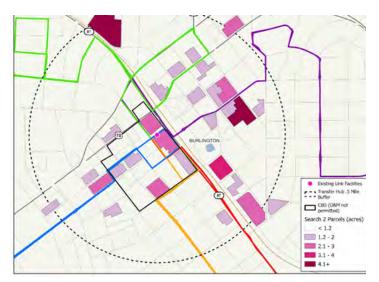
## Facility Recommendations

In addition to service changes, a study is being conducted to find potential new locations for a Link Transit transfer hub and operations and maintenance facility. Currently, the downtown Burlington transfer center operates curbside with few passenger amenities and the operations and the maintenance facility is in a temporary leased facility. With the transit system continue to grow, new facilities are needed to meet the needs of the future.

The site search started with a review of existing conditions including functional, environmental, and geographic constraints. The study considered a few major factors:

- Land use surrounding the potential site
- Size of the site
- Estimated cost
- Environmental concerns
- How long it would take a Link Transit bus to get to and from the new site

The site search identified parcels for consideration for both facility types (see figure below). Parcels greater than 1.2-acres were considered for a transfer hub and parcels greater than 3-acres were considered for an operations and maintenance facility.





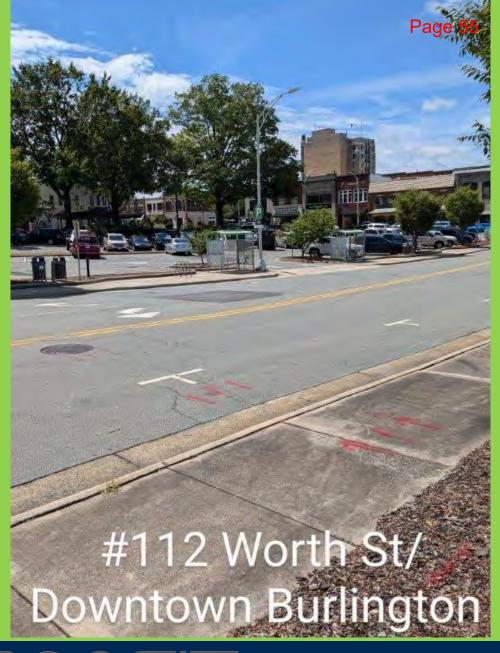
18) What type of things should the ideal transfer hub facilit   Estimated Cost   Environmental constraints on and around the parcel   Potential for expansion on parcel   Traffic impacts around the parcel   Existing land uses surrounding the parcel   Communities near the parcel (low-income, racial and   Other (please specify)  19) What passenger amenities are most important to you for   Restrooms   Customer service window	ethnic minorities, etc.)
☐ Indoor waiting space ☐ Outdoor shelters ☐ Live passenger information (schedules, route arrival ti ☐ Vending machines ☐ Bicycle storage	ime, etc.)
20) What types of things should the ideal operations and male Estimated Cost  Distance from current transfer hub Potential for expansion on parcel Traffic impacts around the parcel Existing land uses surrounding the parcel Communities near the parcel (low-income, racial and Other (please specify):  Do you have any comments about a potential new trans	ethnic minorities, etc.)
Demographics	S Questions (optional)
22) What is your race/ethnicity? Choose all that apply.	23) What is your household's total annual income?
Black or African American Asian or Asian American Hispanic or Latino Mhite or European American Indian or Alaska Native Middle Eastern or North African Other	□ Under \$15,000 □ \$15,001 - \$30,000 □ \$30,001 - \$45,000 □ \$45,001 - \$60,000 □ \$60,001 - \$75,000 □ Over \$75,000 □ Prefer not to say
24) Is English the primary language spoken in your home?  Yes	25) What is your zip code?

# Link-TransIT

Passenger Amenities
March 2025







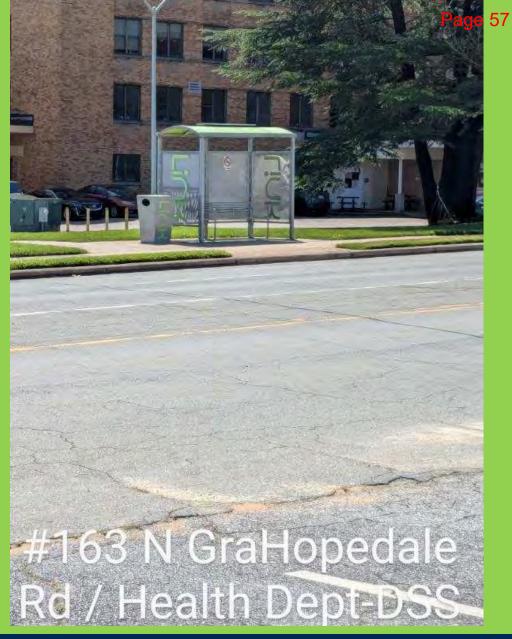
## LINK · TRANSIT





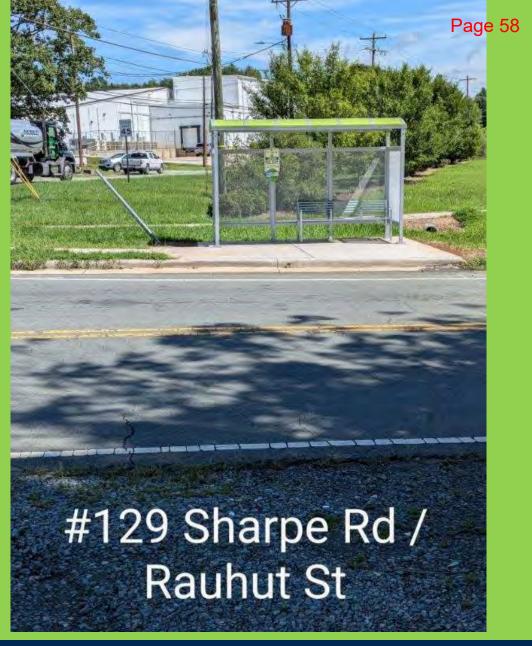
## Link. Transit



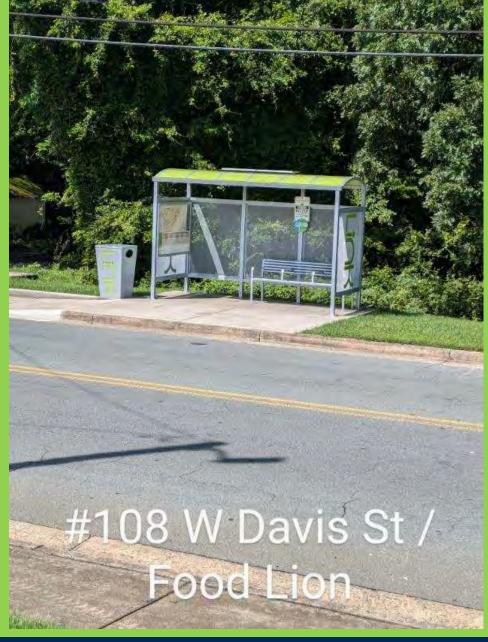


## Link.Transit





## Link.TransIT





## LINK.TRANSIT





## Link.Transit

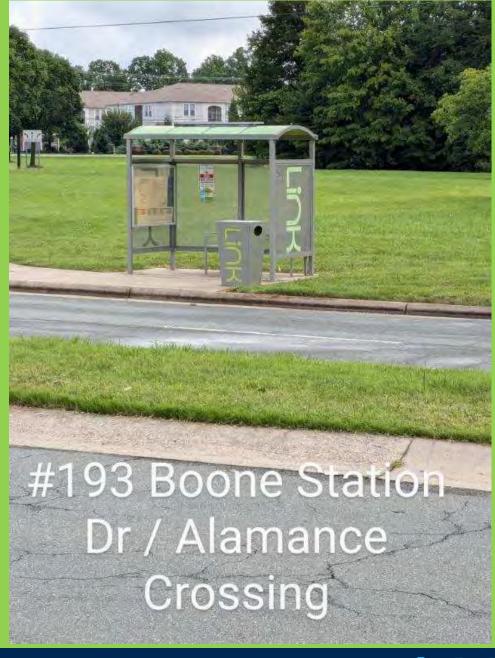


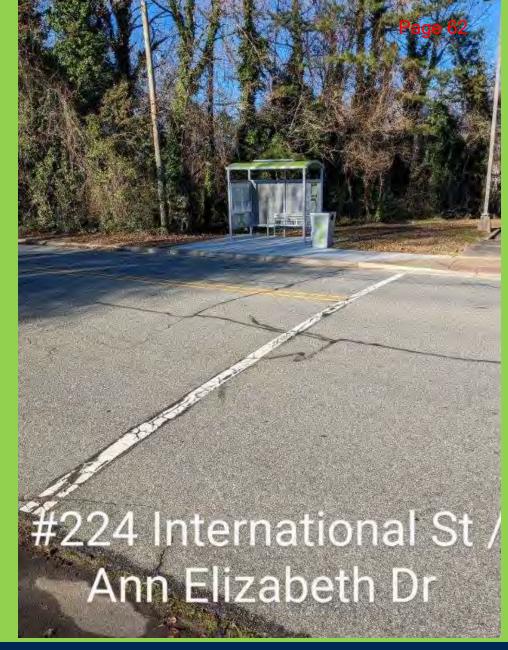
#100 Westmoreland Drive / Rauhut St



#129 Sharpe Rd / Rauhut St

Link.Transit





## LIOK TRANSIT





## LIOK TRANSIT



#395 – Williamson Dr @ Church St





#121 – Elm St @ Spence St with pole mounted trash can



#104 Elm St @ Chestnut St with pole mounted trash can

## LINK.TRANSIT









#255 Lily Pad at Elm and across from Graham Courthouse



# Link-Transit



#160/#137: Sellers Mill Road at Church Street



#160/#137: Sellers Mill Road at Church Street

## Link-Transit

## **Coming Soon:**

• #177 Tucker Street @ Center Court

## Passenger Amenities Not Owned By City of Burlington



#248 ACC – Dillingham Campus



# Link-TransIT



#190 Alamance

Regional Medical

Center / Park & Ride

lot



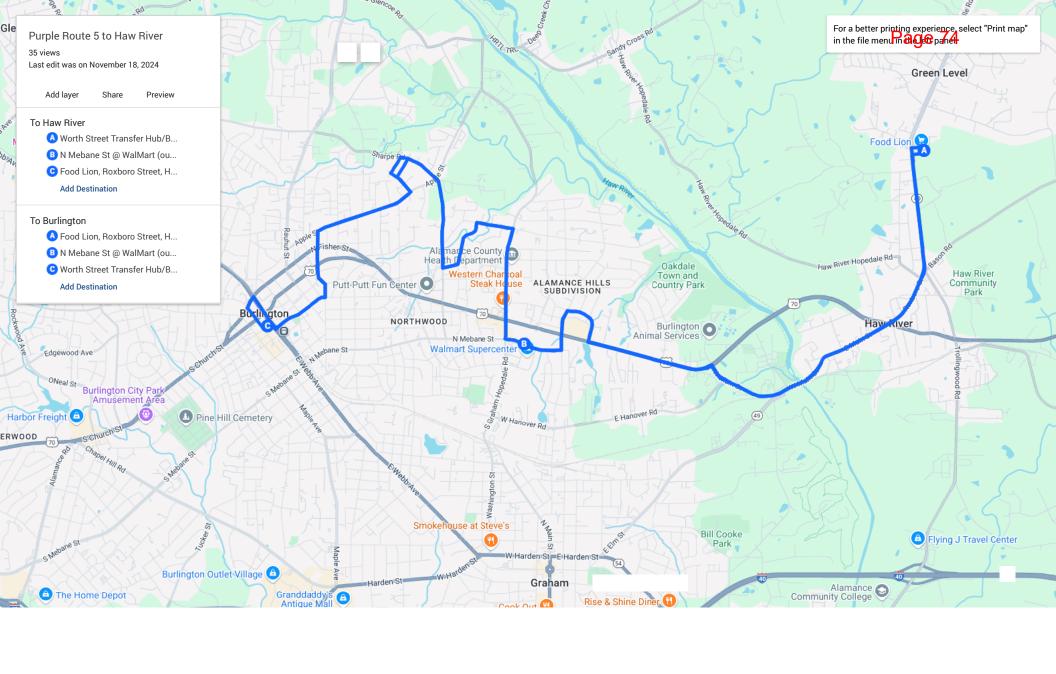
## Link-Transit

	Route Nan	ile.	Blue Route 3										1
	Downtown Burlington Transit Hub - Worth St @ Webb Ave	S. Church St @	International Blvd @ Across from Holly Hill Mall		W. Haggard Ave @ N. Holt Ave*	Arrive Gibsonville/ Harper Senior Center	Leave Gibsonville/ Harper Senior Center	W. Haggard Ave	S. Williamson Ave @ S. Church St (next to Food Lion)	International Blvd @ Holly Hill Mall	S. Church St @ ONeal St	Downtown Burlington Transit Hub - Worth St @ Webb Ave	
		, T		(*** ag.** a)	6		5:46 AM	5:58 AM	6:05 AM	6:12 AM	6:19 AM	6:29 AM	To Green
rom Green Route 4	6:30 AM	6:38 AM	6:45 AM	6:54 AM	7:04 AM	7:16 AM	7:16 AM	7:28 AM	7:35 AM	7:42 AM	7:49 AM	7:59 AM	To Green
iom orcen nodic 4	8:00 AM	8:08 AM	8:15 AM	8:24 AM	8:34 AM	8:46 AM	8:46 AM	8:58 AM	9:05 AM	9:12 AM	9:19 AM	9:29 AM	To Green
	9:30 AM	9:38 AM	9:45 AM	9:54 AM	10:04 AM	10:16 AM	10:16 AM	10:28 AM	10:35 AM	10:42 AM	10:49 AM	10:59 AM	To Green
	11:00 AM	11:08 AM	11:15 AM	11:24 AM	11:34 AM	11:46 AM	11:46 AM	11:58 AM	12:05 PM	12:12 PM	12:19 PM	12:29 PM	To Green
	12:30 PM	12:38 PM	12:45 PM	12:54 PM	1:04 PM	1:16 PM	1:16 PM	1:28 PM	1:35 PM	1:42 PM	1:49 PM	1:59 PM	To Green I
	2:00 PM	2:08 PM	2:15 PM	2:24 PM	2:34 PM	2:46 PM	2:46 PM	2:58 PM	3:05 PM	3:12 PM	3:19 PM	3:29 PM	To Green
	3:30 PM	3:38 PM	3:45 PM	3:54 PM	4:04 PM	4:16 PM	4:16 PM	4:28 PM	4:35 PM	4:42 PM	4:49 PM	4:59 PM	To Green I
	5:05 PM	5:08 PM	5:15 PM	5:24 PM	5:34 PM	5:46 PM	5:46 PM	5:58 PM	6:05 PM	6:12 PM	6:19 PM	6:29 PM	To Green I
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Shaded times is for Saturday.

	Route Nan	ne:	Orange Route 2									
	Downtown Burlington Transit Hub -	Plaza Drive @	West Elm Street @ Judge		Alamance	Arr PART Mebane Park	Dep PART Mebane Park	Alamance	Graham PART	West Elm Street @ Across from Judge J.B. Allen	Diagonal Control	Downtown Burlington Transit Hub -
	Worth St @ Webb Ave	ACC Dillingham Center*	J.B. Allen Criminal Courthouse	Park & Ride Lot	Community College	and Ride Lot (Cone Health)	and Ride Lot (Cone Health)	Community College	Park & Ride Lot	Criminal Courthouse*	Plaza Drive @ ACC Dillingham Center	Worth St @ Webb Ave
From Purple Route 5	6:30 AM	6:39 AM	6:49 AM	6:54 AM	6:59 AM	7:10 AM	7:10 AM	7:20 AM	7:28 AM	7:34 AM	7:45 AM	7:59 AM To
	8:00 AM	8:09 AM	8:19 AM	8:24 AM	8:29 AM	8:40 AM	8:40 AM	8:50 AM	8:58 AM	9:04 AM	9:15 AM	9:29 AM To
	9:30 AM	9:39 AM	9:49 AM	9:54 AM	9:59 AM	10:10 AM	10:10 AM	10:20 AM	10:28 AM	10:34 AM	10:45 AM	10:59 AM To
	11:00 AM	11:09 AM	11:19 AM	11:24 AM	11:29 AM	11:40 AM	11:40 AM	11:50 AM	11:58 AM	12:04 PM	12:15 PM	<b>12:29 PM</b> To
	12:30 PM	12:39 PM	12:49 PM	12:54 PM	12:59 PM	1:10 PM	1:10 PM	1:20 PM	1:28 PM	1:34 PM	1:45 PM	<b>1:59 PM</b> To
	2:00 PM	2:09 PM	2:19 PM	2:24 PM	2:29 PM	2:40 PM	2:40 PM	2:50 PM	2:58 PM	3:04 PM	3:15 PM	<b>3:29 PM</b> To
	3:30 PM	3:39 PM	3:49 PM	3:54 PM	3:59 PM	4:10 PM	4:10 PM	4:20 PM	4:28 PM	4:34 PM	4:45 PM	<b>4:59 PM</b> To
	5:05 PM	5:09 PM	5:19 PM	5:24 PM	5:29 PM	5:40 PM	5:40 PM	5:50 PM	5:58 PM	6:04 PM	6:15 PM	<b>6:29 PM</b> To
	6:30 PM	6:39 PM	6:49 PM	6:54 PM	6:59 PM	7:10 PM	7:10 PM	7:20 PM	7:28 PM	7:34 PM	7:45 PM	7:59 PM To
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oposed Minutes tween Timepoints		9	10	5	5	11	_	10	8	6	11	14
	Road, please ask		the bus or call (336) 222-54		shown below.			Shaded times is f	or Saturday.			
	Route Nan	ne:	Green Route 4									
	Downtown											
	Burlington	Cl D		1	D-b-: 0: 0			Elm St @	Glen Raven Rd	Downtown		
	Transit Hub -	Glen Raven Rd	Flm Ct @ Till Ct	Lundsford Dr	Rahut St @	Arrive North	Depart North	Tillman St	@ Cadiz St	Burlington Transit		
	Worth St @ Webb Ave	@ Cadiz St (Glen Raven Mill)	Elm St @ Tillman St (Lakeside Apartments)	@ Sharpe Rd (Pate Homes)	Westmoreland Dr	Park Library	Park Library	(Lakeside Apartments)	(Glen Raven Mill)	Hub - Worth St @ Webb Ave		
	Webb Ave	naven will)	(Lakeside Apartinents)	(Fate Homes)	וט	Fark Library	5:52 AM	6:00 AM	6:07 AM	6:24 AM	To Blue Route 3	
ull Out	6:40 AM	6:54 AM	7:01 AM	7:10 AM	7:13 AM	7:17 AM	7:22 AM	7:30 AM	7:37 AM	7:54 AM	To Blue Route 3	
uli Out	8:10 AM	8:24 AM	8:31 AM	8:40 AM	8:43 AM	8:47 AM	8:52 AM	9:00 AM	9:07 AM	9:24 AM	To Blue Route 3	
	9:40 AM	9:54 AM	10:01 AM	10:10 AM	10:13 AM	10:17 AM	10:22 AM	10:30 AM	10:37 AM	10:54 AM	To Blue Route 3	
	11:10 AM	11:24 AM	11:31 AM	11:40 AM	11:43 AM	11:47 AM	11:52 AM	12:00 PM	12:07 PM	10.54 AM	To Blue Route 3	
	12:40 PM	12:54 PM	1:01 PM	1:10 PM	1:13 PM	1:17 PM	1:22 PM	1:30 PM	1:37 PM	1:54 PM	To Blue Route 3	
	2:10 PM	2:24 PM	2:31 PM	2:40 PM	2:43 PM	2:47 PM	2:52 PM	3:00 PM	3:07 PM	3:24 PM	To Blue Route 3	
	3:40 PM	3:54 PM	4:01 PM	4:10 PM	4:13 PM	4:17 PM	4:22 PM	4:30 PM	4:37 PM	4:54 PM	To Blue Route 3	
	5:15 PM	5:24 PM	5:31 PM	5:40 PM	5:43 PM	5:47 PM	5:52 PM	6:00 PM	6:07 PM	6:24 PM	To Blue Route 3	
	6:40 PM	6:54 PM	7:01 PM	7:10 PM	7:13 PM	7:17 PM	7:22 PM	7:30 PM	7:37 PM	7:54 PM	To Blue Route 3	
	8:15 PM	8:24 PM	8:31 PM	8:40 PM	8:43 PM	8:47 PM	8:52 PM	9:00 PM	9:07 PM	9:24 PM	Out of Service	
roposed Minutes			_				_					
etween Timepoints	-	14	7	9	3	4	5	Shaded times is f	or Saturday	17	74	
	Route Nar	ne:	Purple Route 5					Siladed tilles is i	or Saturday.			1
				Martin St @ N.								1
				ا ما		1	I	Martin St @ N.				l
				Graham								
	Downtown			Hopedale Rd				Graham				
	Burlington			Hopedale Rd (Alamance Co.				Graham Hopedale Rd	N. Mebane St		Downtown	
	Burlington Transit Hub -	N Mohana St G	N. Mebane St @ S.	Hopedale Rd (Alamance Co. Health Dept /	Crump Village	Arrivo North D1	Donart North	Graham Hopedale Rd (Alamance Co.	@ S. Graham	Mohana St @	Burlington Transit	
	Burlington Transit Hub - Worth St @	N. Mebane St @	Graham Hopedale Rd	Hopedale Rd (Alamance Co. Health Dept / Social		Arrive North Park		Graham Hopedale Rd (Alamance Co. Health Dept /	@ S. Graham Hopedale Rd	Mebane St @	Burlington Transit Hub - Worth St @	
	Burlington Transit Hub -	N. Mebane St @ Queen Ann St.		Hopedale Rd (Alamance Co. Health Dept / Social	Crump Village @ Apple St	Arrive North Park Library	Park Library	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services)	@ S. Graham Hopedale Rd (Walmart)	Queen Ann St.	Burlington Transit Hub - Worth St @ Webb Ave	To Orange Pouto 2
ull Out	Burlington Transit Hub - Worth St @ Webb Ave	Queen Ann St.	Graham Hopedale Rd (Walmart)	Hopedale Rd (Alamance Co. Health Dept / Social Services)	Apple St	Library	Park Library 5:48 AM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM	Queen Ann St. 6:06 AM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM	To Orange Route 2
ull Out	Burlington Transit Hub - Worth St @ Webb Ave	Queen Ann St. 6:49 AM	Graham Hopedale Rd (Walmart) 6:53 AM	Hopedale Rd (Alamance Co. Health Dept / Social Services)	Apple St 7:08 AM	Library 7:13 AM	Park Library 5:48 AM 7:18 AM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM	Queen Ann St. 6:06 AM 7:36 AM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM	To Orange Route 2
ull Out	Burlington Transit Hub - Worth St @ Webb Ave	Queen Ann St. 6:49 AM 8:19 AM	Graham Hopedale Rd (Walmart)	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM	7:08 AM 8:38 AM	7:13 AM 8:43 AM	Park Library 5:48 AM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM	To Orange Route 2 To Orange Route 2
Pull Out	Burlington Transit Hub - Worth St @ Webb Ave 6:40 AM 8:10 AM	Queen Ann St. 6:49 AM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM	Hopedale Rd (Alamance Co. Health Dept / Social Services)	Apple St 7:08 AM	Library 7:13 AM	Park Library 5:48 AM 7:18 AM 8:48 AM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM	Queen Ann St. 6:06 AM 7:36 AM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM	To Orange Route 2 To Orange Route 2 To Orange Route 2
Pull Out	Burlington Transit Hub - Worth St @ Webb Ave 6:40 AM 8:10 AM 9:40 AM	6:49 AM 8:19 AM 9:49 AM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM 9:59 AM	7:08 AM 8:38 AM 10:08 AM	7:13 AM 8:43 AM 10:13 AM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM	To Orange Route 2 To Orange Route 2
Pull Out	Burlington Transit Hub - Worth St @ Webb Ave 6:40 AM 8:10 AM 9:40 AM 11:10 AM	6:49 AM 8:19 AM 9:49 AM 11:19 AM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM 11:23 AM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM 9:59 AM 11:29 AM	7:08 AM 8:38 AM 10:08 AM 11:38 AM	7:13 AM 8:43 AM 10:13 AM 11:43 AM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM 11:48 AM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM 11:56 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM 12:03 PM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM 12:06 PM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM 12:19 PM	To Orange Route 2 To Orange Route 2 To Orange Route 2 To Orange Route 2
Pull Out	Burlington Transit Hub - Worth St @ Webb Ave 6:40 AM 8:10 AM 9:40 AM 11:10 AM 12:40 PM 2:10 PM	Queen Ann St. 6:49 AM 8:19 AM 9:49 AM 11:19 AM 12:49 PM 2:19 PM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM 11:23 AM 12:53 PM 2:23 PM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM 9:59 AM 11:29 AM 12:59 PM 2:29 PM	7:08 AM 8:38 AM 10:08 AM 11:38 AM 1:08 PM	7:13 AM 8:43 AM 10:13 AM 11:43 AM 1:13 PM 2:43 PM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM 11:48 AM 1:18 PM 2:48 PM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM 11:56 AM 1:26 PM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM 12:03 PM 1:33 PM 3:03 PM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM 12:06 PM 1:36 PM 3:06 PM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM 12:19 PM 1:49 PM	To Orange Route 2 To Orange Route 2
Pull Out	Burlington Transit Hub - Worth St @ Webb Ave 6:40 AM 8:10 AM 9:40 AM 11:10 AM 12:40 PM	6:49 AM 8:19 AM 9:49 AM 11:19 AM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM 11:23 AM 12:53 PM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 9:59 AM 11:29 AM 12:59 PM	7:08 AM 8:38 AM 10:08 AM 11:38 AM 1:08 PM 2:38 PM	7:13 AM 8:43 AM 10:13 AM 11:43 AM 1:13 PM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM 11:48 AM 1:18 PM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM 11:56 AM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM 12:03 PM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM 12:06 PM 1:36 PM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM 12:19 PM	To Orange Route 2 To Orange Route 2 To Orange Route 2 To Orange Route 2 To Orange Route 2
'ull Out	Burlington Transit Hub Worth St @ Webb Ave  6:40 AM 8:10 AM 9:40 AM 11:10 AM 12:40 PM 2:10 PM 3:40 PM	Queen Ann St. 6:49 AM 8:19 AM 9:49 AM 11:19 AM 12:49 PM 2:19 PM 3:49 PM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM 11:23 AM 12:53 PM 2:23 PM 3:53 PM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM 9:55 AM 11:29 AM 12:59 PM 2:29 PM 3:59 PM	7:08 AM 8:38 AM 10:08 AM 11:38 AM 1:08 PM 2:38 PM 4:08 PM	7:13 AM 8:43 AM 10:13 AM 11:43 AM 1:13 PM 2:43 PM 4:13 PM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM 11:48 AM 1:18 PM 2:48 PM 4:18 PM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM 11:56 AM 1:26 PM 4:26 PM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM 12:03 PM 1:33 PM 3:03 PM 4:33 PM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM 12:06 PM 1:36 PM 3:06 PM 4:36 PM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM 12:19 PM 1:49 PM 3:19 PM	To Orange Route 2
	Burlington Transit Hub - Worth St @ Webb Ave  6:40 AM 8:10 AM 9:40 AM 11:10 AM 12:40 PM 2:10 PM 3:40 PM 5:15 PM	Queen Ann St. 6:49 AM 8:19 AM 9:49 AM 11:19 AM 12:49 PM 2:19 PM 3:49 PM 5:19 PM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM 11:23 AM 12:53 PM 2:23 PM 3:53 PM 5:23 PM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM 9:59 AM 11:29 AM 12:59 PM 2:29 PM 3:59 PM 5:29 PM	Apple St 7:08 AM 8:38 AM 10:08 AM 11:38 AM 1:08 PM 2:38 PM 4:08 PM 5:38 PM	7:13 AM 8:43 AM 10:13 AM 11:43 AM 11:43 AM 2:43 PM 4:13 PM 5:43 PM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM 11:48 AM 1:18 PM 2:48 PM 4:18 PM 5:48 PM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM 11:56 AM 11:26 PM 2:56 PM 5:56 PM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM 12:03 PM 1:33 PM 3:03 PM 4:33 PM 6:03 PM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM 12:06 PM 1:36 PM 3:06 PM 4:36 PM 6:06 PM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM 12:19 PM 1:49 PM 3:19 PM 4:49 PM 6:19 PM	To Orange Route 2 To Orange Route 2
ull Out  oposed Minutes	Burlington Transit Hub - Worth St @ Webb Ave  6:40 AM 8:10 AM 9:40 AM 11:10 AM 12:40 PM 3:40 PM 5:15 PM 6:40 PM	Queen Ann St. 6:49 AM 8:19 AM 9:49 AM 11:19 AM 12:49 PM 3:49 PM 5:19 PM 6:49 PM	Graham Hopedale Rd (Walmart) 6:53 AM 8:23 AM 9:53 AM 11:23 AM 12:53 PM 2:23 PM 3:53 PM 5:23 PM 6:53 PM 8:23 PM	Hopedale Rd (Alamance Co. Health Dept / Social Services) 6:59 AM 8:29 AM 9:59 AM 11:29 AM 12:59 PM 2:29 PM 3:59 PM 6:59 PM	Apple St  7:08 AM 8:38 AM 10:08 AM 11:38 AM 1:08 PM 2:38 PM 4:08 PM 7:08 PM	7:13 AM 8:43 AM 10:13 AM 11:43 AM 11:43 AM 2:43 PM 4:13 PM 5:43 PM 7:13 PM 8:43 PM	Park Library 5:48 AM 7:18 AM 8:48 AM 10:18 AM 11:48 AM 1:18 PM 2:48 PM 4:18 PM 5:48 PM 7:18 PM	Graham Hopedale Rd (Alamance Co. Health Dept / Social Services) 5:56 AM 7:26 AM 8:56 AM 10:26 AM 11:56 AM 1:26 PM 2:56 PM 4:26 PM 7:26 PM	@ S. Graham Hopedale Rd (Walmart) 6:03 AM 7:33 AM 9:03 AM 10:33 AM 12:03 PM 1:33 PM 3:03 PM 4:33 PM 6:03 PM 7:33 PM	Queen Ann St. 6:06 AM 7:36 AM 9:06 AM 10:36 AM 12:06 PM 1:36 PM 4:36 PM 4:36 PM 6:06 PM 7:36 PM	Burlington Transit Hub - Worth St @ Webb Ave 6:19 AM 7:49 AM 9:19 AM 10:49 AM 12:19 PM 1:49 PM 3:19 PM 4:49 PM 6:19 PM 7:49 PM	To Orange Route 2

	<b>Route Nar</b>	ne:	Purple Route 5 - H	aw River									
										Martin St @ N.			
	Downtown									Graham		Downtown	
	Burlington		Martin St @ N. Graham	N. Mebane St	Sellers Mills @	!		Sellers Mills @	N. Mebane St	Hopedale Rd		Burlington	
	Transit Hub -		Hopedale Rd (Alamance	@ S. Graham	Church St.			Church St.	@ S. Graham	(Alamance Co.		Transit Hub -	
	Worth St @	N. Ireland St @	Co. Health Dept / Social	Hopedale Rd	Plaza/Food	Haw River	Haw River	Plaza/Food	Hopedale Rd	Health Dept /	N. Ireland St @	Worth St @	
	Webb Ave	Fairfax Dr	Services)	(Walmart)	Lion	Food Lion	Food Lion	Lion	(Walmart)	Social Services)	Fairfax Dr	Webb Ave	
							5:47 AM	6:00 AM	6:05 AM	6:09 AM	6:21 AM	6:26 AM	To Orange Route 2
Pull Out	6:40 AM	6:43 AM	6:55 AM	6:59 AM	7:04 AM	7:17 AM	7:17 AM	7:30 AM	7:35 AM	7:39 AM	7:51 AM	7:56 AM	To Orange Route 2
	8:10 AM	8:13 AM	8:25 AM	8:29 AM	8:34 AM	8:47 AM	8:47 AM	9:00 AM	9:05 AM	9:09 AM	9:22 AM	9:35 AM	To Orange Route 2
	9:40 AM	9:43 AM	9:55 AM	9:59 AM	10:04 AM	10:17 AM	10:17 AM	10:30 AM	10:35 AM	10:39 AM	10:52 AM	11:05 AM	To Orange Route 2
	11:10 AM	11:13 AM	11:25 AM	11:29 AM	11:34 AM	11:47 AM	11:47 AM	12:00 PM	12:05 PM	12:09 PM	12:22 PM	12:35 PM	To Orange Route 2
	12:40 PM	12:43 PM	12:55 PM	12:59 PM	1:04 PM	1:17 PM	1:17 PM	1:30 PM	1:35 PM	1:39 PM	1:52 PM	2:05 PM	To Orange Route 2
	2:10 PM	2:13 PM	2:25 PM	2:29 PM	2:34 PM	2:47 PM	2:47 PM	3:00 PM	3:05 PM	3:09 PM	3:22 PM	3:35 PM	To Orange Route 2
	3:40 PM	3:43 PM	3:55 PM	3:59 PM	4:04 PM	4:17 PM	4:17 PM	4:30 PM	4:35 PM	4:39 PM	4:52 PM	5:05 PM	To Orange Route 2
	5:15 PM	5:13 PM	5:25 PM	5:29 PM	5:34 PM	5:47 PM	5:47 PM	6:00 PM	6:05 PM	6:09 PM	6:22 PM	6:35 PM	To Orange Route 2
	6:40 PM	6:43 PM	6:55 PM	6:59 PM	7:04 PM	7:17 PM	7:17 PM	7:30 PM	7:35 PM	7:39 PM	7:52 PM	8:05 PM	To Orange Route 2
	8:15 PM	8:13 PM	8:25 PM	8:29 PM	8:34 PM	8:47 PM	8:47 PM	9:00 PM	9:05 PM	9:09 PM	9:22 PM	9:35 PM	Out of Service
Proposed Minutes													
between Timepoints	-	3	12	4	5	13		- 13	5	4	12	5	76
										Shaded times is for	r Saturday		



			2026 REVENUE					
FUND 021	PUBLIC TRANS	PUBLIC TRANSPORTATION						
02104491	30132	Donations/Reimb of Costs	-					
02104491	32005	Sect 5307 Transit Planning Fnds	-					
02104491	32014	Alamance County Contribution	(28,750)					
02104491	32015	ACC Contribution	(28,750)					
02104491	32016	Hayden Harman Contribution	-					
02104491	32017	United Way Contribution	-					
02104491	32024	Transit Vehicle Tax - \$10 per vehicle	(485,000)					
02104491	32025	State Development Grant	-					
02104491	32026	Federal Reimbursement (5307, 5310, 5339)	(2,423,766)					
02104491	32027	Gibsonville Reimbursement	(40,250)					
02104491	32028	PART Card Sales	-					
02104491	32029	Burlington's Contribution	(680,688)					
02104491	32030	State SMAP Funds	(161,832)					
02104491	32031	Farebox Revenue (ACC, Elon, Medicaid)	(150,000)					
02104491	32032	\$1 and Replacement Cards	-					
02104491	32034	Elon Reimbursement	(30,000)					
02104491	32035	State Urban Match	(46,000)					
02104491	32037	Mebane/Haw River/Green Level Reimbursement	(25,000)					
02107000	30500	Interest On Investments	-					
02117000	39999	Appropriated Fund Balance	-					
	Total	PUBLIC TRANSPORTATION REVENUES	(4,100,036					

			2026 EXPENDITURE
FUND 021	PUBLIC TRANS	PORTATION	BUDGET
02146000	40200	Personnel Services	121,000
02146000	40300	Personnel Services O/T	-
02146000	40400	Personnel Services P/T	116,187
02146000	40402	Pers Svcs Part Time-Retire	
02146000	40500	Fica Taxes	9,257
02146000	40600	Group Insurance	30,615
02146000	40700	Retirement Expense	28,494
02146000	40800	401K	6,050
02146000	41100	Telephone	7,500
02146000	41200	Printing	6,000
02146000	41400	Travel Meetings Etc	1,500
02146000	41900	Professional Services	50,000
02146000	42600	Advertising	25,000
02146000	43100	Automotive Expense	3,000
02146000	43101	Automotive Expense-Fuel	1,500
02146000	43102	Bus Expense - Fuel	200,000
02146000	43104	Electric Bus Charging	25,000
02146000	43300	Departmental Supplies	25,000
02146000	43320	Pcard Encumbrance	-
02146000	43324	Public Relations Supplies	2,500
02146000	43390	Equip/Constr Not Capitalized	2,694
02146000	44500	Maint & Service Contracts	2,898,739
02146000	45300	Dues & Subscriptions	55,000
02146000	47200	Buildings	-
02146000	47300	Capital - Other Improvements	300,000
02146000	47400	Equipment	25,000
02146000	47410	Vehicles	160,000
02146000	49100	Operating Transfers Out	-
02190850	49700	Depreciation Exp-Transit	-
	Total	PUBLIC TRANSPORTATION EXPENDITURES	4,100,036

#### 2025-2026 CAPITAL AND SPECIAL PROJECTS

Project	Total		Federal		State		Loca	ıl	Notes
		100%		80%		10%		10%	
1 Support Vehicles	\$	60,000	\$	48,000	\$	6,000	\$	6,000	FTA 5339 Formula
Electric Chargers	\$	100,000	\$	80,000	\$	10,000	\$	10,000	FTA 5307
Transit Facility									FTA 5339
Transit Facility	\$	25,000,000	\$	20,000,000	\$	2,500,000	\$	2,500,000	Discretionary
Transfer Facility FV 25/20									FTA 5339
Transfer Facility - FY 25/26	\$	5,000,000	\$	4,000,000	\$	500,000	\$	500,000	Discretionary
Sidewalks	\$	200,000	\$	160,000	\$	-	\$	40,000	FTA 5307*
D									FTA 5339
Passenger Amenities	\$	100,000	\$	80,000	\$	-	\$	20,000	Formula*
Misc Transit Capital	\$	25,000	\$	20,000	\$	-	\$	5,000	FTA 5307*
*20% Local match	\$	30,485,000	\$	24,388,000	\$	3,016,000	\$	3,081,000	



# City of Burlington/Link Transit Program of Projects for Federal Fiscal Year 2024

### For Federal Transit Administration (FTA) Sections 5307 and 5339

Under 49 U.S.C. 5307(b)(1) through (7) and as a direct recipient of FTA Sections 5307 and 5339 funding, the City of Burlington shall annually develop Program of Projects (POP) and make it available for public review detailing the project purpose, funding requested and the local and Federal share. To comply with Federal regulations the City of Burlington has worked 1) in partnership with North Carolina Department of Transportation (NCDOT) – Integrated Mobility Division, the Transportation Improvement Programs (TIP) Plans completed in our region developed by NCDOT and Burlington-Graham MPO and 2) participated in the development of the Metropolitan Transportation Plan.

The publication of this notice opens the public comment period on Monday, March 17, 2025 and will continue for 30 days through Tuesday, April 15, 2025. If you would like to submit any comments on the POP, please email City of Burlington/Link Transit directly at <a href="mailto:jandoh@burlingtonnc.gov">jandoh@burlingtonnc.gov</a> by April 15, 2025 at 5:00 PM Eastern Time. This notice is published as part of the requirements of Section 5307 of the Federal Transit Act and as part of the Public Participation Process development for the POP required by the Federal Transit Administration.

The Program of Projects can be viewed on <a href="www.linktransit.org">www.linktransit.org</a>.

Public Notice initiated April 15, 2025 POP Posted March 10, 2025 Link Transit Program of Projects - Federal Fiscal Year (FFY) 2024 for Sections 5307 and 5339 Urbanized Area Program

FFY 2024 -	Section 5339		Federal	Loc	cal Match		Total	Bal	ance (Federal)	]	Balance (Local)		Total	Comments
11.31.10	Engineering and Design of Bus Station	\$	180,858	\$	45,215	\$	226,073	\$	180,858	\$	45,215	\$	226,073	
		\$	180,858	\$	45,215	\$	226,073	\$	180,858	\$	45,215	\$	226,073	
FFY 2023 ·	Section 5339		Federal	Lo	cal Match		Total	Bal	ance (Federal)	]	Balance (Local)		Total	Comments
		\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
		\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	
FFY 2024 -	- Section 5307	ı	Federal	La	cal Match		Total	Ral	ance (Federal)	<u> </u>	Balance (Local)	1	Total	Comments
30.09.01	Operating Assistance - FY24		\$732,347	¢	732,347	\$	1,464,694	¢	732,347	4	732,347	Φ		Transit Operational Expenses
30.09.01	Operating Assistance - 1-1 24	+	\$132,341	φ	132,341	φ	1,404,094	Ф	132,341	φ	132,341	φ	1,404,094	
44.26.14			472.504	ф	110 140	ф	500 540	ф	450 504	_	110 140	Φ.	500 540	Transit Planning Staff Wages/Benefits and
44.26.14	Planning for Transit System Management	\$	472,594	\$	118,148	\$	590,742		472,594	_	118,148		,	Activities
11.7A.00	Preventative Maintenace - FY 24	\$	339,112	\$	84,778	\$	423,890	\$	339,112	\$	84,778	\$	423,890	Preventative Maintennace, Bus Stop Maintenance
	Operating Assistance (Paratransit) (10% of													
11.7C.00	Urbanized Area) - FY24	\$	305,090	\$	76,273	\$	381,363	\$	305,090	\$	76,273	\$	381,363	Paratransit Operational Expenses
11.32.07	Security 1% of urbanized area amount	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	Security
11.7D.02	Training (0.5 of 1%)	\$	4,000	\$	1,000	\$	5,000	\$	4,000	\$	1,000	\$	5,000	Employee Training and Travel
	Paratransit Vehicles Flexed from CRP -													
11.12.03	Rolling Stock	\$	448,000	\$	140,392	\$	588,392	\$	448,000	\$	140,392	\$	588,392	New Electric Paratransit Buses
			\$2,301,143	\$	1,152,938	\$	3,454,081	\$	2,301,143	\$	1,152,938	\$	3,454,081	
	City of Burlington Amount for FFY 2024		\$2,301,143		, ,		. /		, , -		, ,		, ,	
	Burlington-Graham UZA Amount for FFY 2024		\$3,813,628											

### December 2024

- 1. Covered all open routes (Red, Orange, Blue, Green, Purple and Paratransit) when drivers called off.
- 2. Worked on interviewing and hiring new employees.
- 3. Update Jobvite.
- 4. Entering in data for onboarding.
- 5. Update and coach and council videos for Lytx.
- 6. Watch videos on all buses for fixed and para buses.
- 7. Order random drug and alcohol test along with CDL recertification test in Workforce.
- 8. Setting up and making the schedule for fixed route and para each day.
- 9. Taking bus fares to the bank and depositing the funds.
- 10. Taking deposit slips from the bus fares to the City of Burlington financial department.
- 11. Worked with current staff for phone and route coverage.
- 12. Setting up training classes for new employees.
- 13. Worked on complaints and contacted riders and placing in Listen.
- 14. Entered in daily timesheet data into VDS and did payroll bi-weekly.
- 15. Stayed late and helped run riders from the hub to other bus stops when other buses came into the hub late. This was done to try and keep the other routes on time.
- 16. Helping supervisors set up their email accounts.
- 17. Getting new tablets for the supervisors and getting them set up to be use.
- 18. Help with parades in downtown Burlington.

### January 2025

- 1. Setting up and making the schedule for fixed route and para each day.
- 2. Worked with current staff on phone and route coverage to make sure all understand.
- 3. Entered in daily timesheet data into VDS and did payroll biweekly.
- 4. Worked on complaints and contacted riders and placing in Listen.
- 5. Stay late and help run riders from the hub to other bus stops when other buses came into the hub late. This was done to try and keep the other routes on time.
- 6. Help supervisors set up their GMV accounts.
- 7. Watch videos on all buses for fixed and para buses.
- 8. Order random drug and alcohol test along with CDL recertification test in Workforce.
- 9. Update Jobvite with current data.
- 10. Taking bus fares to the bank and depositing the funds.
- 11. Taking deposit slips from the bus fares to the City of Burlington financial department.
- 12. Update GMV for snow days and service missing to our riders having to combine purple and green.
- 13. Covered open routes (Red, Orange, Blue, Green and Paratransit) when drivers called off.
- 14. Update and coach and council videos for Lytx.
- 15. Worked on interviewing new employees.

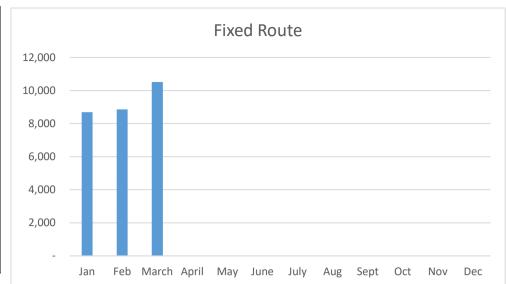
### February 2025

- 1. Worked on interviewing and hiring new employees for fixed and para routes.
- 2. Setting up training classes for new employees.
- 3. Stayed late and helped run riders from the hub to other bus stops when other buses came into the hub late. This was done to try and keep the other routes on time.
- 4. Took Burlington Homes residents out to lunch to the Olive Garden.
- 5. Help supervisors set up their Trapeze accounts.
- 6. Update GMV on service missing to our riders having to combine purple and green.
- 7. Update and coach and council operators on videos for Lytx.
- 8. Worked on complaints and contacted riders and placing in Listen.
- 9. Watch videos on all buses for fixed and para buses.
- 10. Order random drug and alcohol test along with CDL recertification test in Workforce.
- 11. Update Jobvite with current data.
- 12. Taking bus fares to the bank and depositing the funds.
- 13. Taking deposit slips from the bus fares to the City of Burlington financial department.
- 14. Covered open routes (Red, Orange, Green and Paratransit) when drivers called off.
- 15. Entering in data for onboarding.
- 16. Setting up and making the schedule for fixed route and para each day.
- 17. Entered in daily timesheet data into VDS and did payroll bi-weekly.

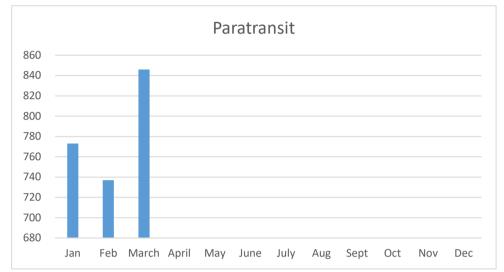
#### March 2025

- 1. Update GMV on service missing to our riders having to combine purple and green.
- 2. Worked on interviewing new employees for fixed and para routes.
- 3. Entered in daily timesheet data into VDS and did payroll biweekly.
- 4. Help supervisors set up their accounts to login to the new tablets.
- 5. Update and coach and council operators on videos for Lytx.
- 6. Watch videos on all buses for fixed and para buses.
- 7. Order random drug and alcohol test along with CDL recertification test in Workforce.
- 8. Update Jobvite with current data.
- 9. Taking bus fares to the bank and depositing the funds.
- 10. Taking deposit slips from the bus fares to the City of Burlington financial department.
- 11. Covered open routes (Red, Orange and Paratransit) when drivers called off.
- 12. Entering in data for onboarding.
- 13. Setting up and making the schedule for fixed route and para each day.
- 14. Took Burlington Homes residents out to lunch to the Mello Mushroom.
- 15. Worked on complaints and contacted riders and placing in Listen.

FR 2025	TOTAL
Jan	8,691
Feb	8,864
March	10,513
April	
May	
June	
July	
Aug	
Sept	
Oct	
Nov	
Dec	
TOTAL	28,068



PARA 2025	TOTAL
Jan	773
Feb	737
March	846
April	
May	
June	
July	
Aug	
Sept	
Oct	
Nov	
Dec	
TOTAL	2,356

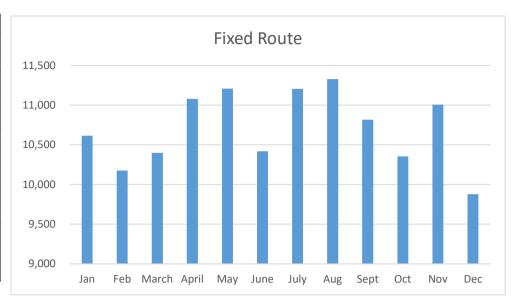


		LINK TRANSIT										
FY 16	9,377	FIXED ROUTE	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
FY 17	79,498	January		6,643	5,992	8,285	7,027	4,243	6,807	14,896	10,616	8,691
FY 18	85,703	February		6,410	7,067	8,011	6,609	3,449	7,761	13,499	10,177	8,864
FY 19	104,551	March		6,528	6,343	7,809	6,315	4,605	9,792	13,641	10,400	10,513
FY 20	88,052	April		6,065	6,440	10,223	3,273	3,880	9,615	12,268	11,080	İ
FY 21	50,093	May		6,734	7,105	12,476	5,150	4,669	10,153	13,334	11,208	İ
FY 22	125,437	June	9,377	8,461	7,790	9,964	3,967	3,818	11,924	12,450	10,420	İ
FY 23	164,846	July	5,145	6,833	7,869	9,484	3,958	4,660	12,587	12,290	11,206	İ
FY 24	148,600	August	7,779	7,746	8,122	10,831	3,957	7,394	14,439	13,943	11,329	ĺ
FY 25	91,911	September	5,961	7,854	7,352	7,678	5,033	7,294	14,269	13,651	10,817	ĺ
		October	6,743	8,107	9,809	10,178	4,071	8,983	14,868	16,283	10,354	ĺ
		November	6,479	7,661	8,523	8,891	4,021	8,563	14,394	15,579	11,008	
		December	6,550	6,765	6,108	8,649	4,389	8,455	14,201	12,953	9,129	
		TOTAL	48,034	85,807	88,520	112,479	57,770	70,013	140,810	164,787	127,744	28,068

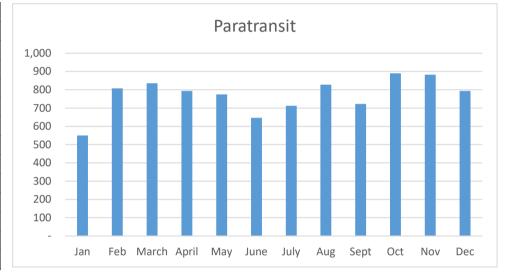
		LINK										
FY 16	66	PARATRANSIT	2016	2017	2018	2019	2020	2021	2022	2023	2024	2025
FY 17	2,403	January		200	285	485	498	368	400	596	550	773
FY 18	4,366	February		185	393	382	521	384	459	431	808	737
FY 19	4,649	March		246	414	425	439	492	528	692	835	846
FY 20	4,443	April		209	385	423	239	453	471	578	794	
FY 21	4,741	May		235	464	438	237	414	534	619	775	
FY 22	5,935	June	66	228	428	394	329	505	547	606	647	
FY 23	7,077	July	110	255	379	422	277	440	460	584	713	
FY 24	8,782	August	147	281	432	461	328	467	501	853	828	
FY 25	7,119	September	183	410	381	440	480	497	625	746	723	
		October	204	483	497	546	461	498	593	745	890	
		November	229	407	519	496	366	513	640	747	883	
		December	172	322	336	458	418	450	612	698	726	
		TOTAL	1,111	3,461	4,913	5,370	4,593	5,481	6,370	7,895	9,172	2,356

Systemwide										
Total	49,145	89,268	93,433	117,849	62,363	75,494	147,180	172,682	136,916	30,424

FR 2024	TOTAL
Jan	10,616
Feb	10,177
March	10,400
April	11,080
May	11,208
June	10,420
July	11,206
Aug	11,329
Sept	10,817
Oct	10,354
Nov	11,008
Dec	9,878
TOTAL	128,493



PARA 2024	TOTAL
Jan	550
Feb	808
March	835
April	794
May	775
June	647
July	713
Aug	828
Sept	723
Oct	890
Nov	883
Dec	794
TOTAL	9,240



		LINK TRANSIT									
FY 16	9,377	FIXED ROUTE	2016	2017	2018	2019	2020	2021	2022	2023	2024
FY 17	79,498	January		6,643	5,992	8,285	7,027	4,243	6,807	14,896	10,616
FY 18	85,703	February		6,410	7,067	8,011	6,609	3,449	7,761	13,499	10,177
FY 19	104,551	March		6,528	6,343	7,809	6,315	4,605	9,792	13,641	10,400
FY 20	88,052	April		6,065	6,440	10,223	3,273	3,880	9,615	12,268	11,080
FY 21	50,093	May		6,734	7,105	12,476	5,150	4,669	10,153	13,334	11,208
FY 22	125,437	June	9,377	8,461	7,790	9,964	3,967	3,818	11,924	12,450	10,420
FY 23	164,846	July	5,145	6,833	7,869	9,484	3,958	4,660	12,587	12,290	11,206
FY 24	148,600	August	7,779	7,746	8,122	10,831	3,957	7,394	14,439	13,943	11,329
FY 25	43,706	September	5,961	7,854	7,352	7,678	5,033	7,294	14,269	13,651	10,817
		October	6,743	8,107	9,809	10,178	4,071	8,983	14,868	16,283	10,354
		November	6,479	7,661	8,523	8,891	4,021	8,563	14,394	15,579	11,008
		December	6,550	6,765	6,108	8,649	4,389	8,455	14,201	12,953	9,129
		TOTAL	48,034	85,807	88,520	112,479	57,770	70,013	140,810	164,787	127,744

		LINK									
FY 16	66	PARATRANSIT	2016	2017	2018	2019	2020	2021	2022	2023	2024
FY 17	2,403	January		200	285	485	498	368	400	596	550
FY 18	4,366	February		185	393	382	521	384	459	431	808
FY 19	4,649	March		246	414	425	439	492	528	692	835
FY 20	4,443	April		209	385	423	239	453	471	578	794
FY 21	4,741	May		235	464	438	237	414	534	619	775
FY 22	5,935	June	66	228	428	394	329	505	547	606	647
FY 23	7,077	July	110	255	379	422	277	440	460	584	713
FY 24	8,782	August	147	281	432	461	328	467	501	853	828
FY 25	4,763	September	183	410	381	440	480	497	625	746	723
		October	204	483	497	546	461	498	593	745	890
		November	229	407	519	496	366	513	640	747	883
		December	172	322	336	458	418	450	612	698	726
		TOTAL	1,111	3,461	4,913	5,370	4,593	5,481	6,370	7,895	9,172

Systemwide									
Total	49,145	89,268	93,433	117,849	62,363	75,494	147,180	172,682	136,916

	Jun-Dec 2016	Jan-Dec 2017	Jan-Dec 2018	Jan-Dec 2019	Jan-Dec 2020	Jan-Dec 2021	Jan-Dec 2022	Jan-Dec 2023	Jan-Dec 2024	Jan-Dec 2025	Total
BLUE	7,446	11,396	12,837	15,091	9,871	12,309	22,678	18,473	19,119	3,830	133,050
RED	12,511	21,099	21,211	27,303	14,352	16,415	32,407	32,898	35,358	7,827	221,381
ORANGE	9,610	18,948	18,731	24,196	12,791	14,432	31,128	29,538	22,721	5,276	187,371
GREEN	6,640	11,757	11,483	12,249	6,508	10,105	19,442	21,061	22,036	4,237	125,518
PURPLE	11,827	22,607	24,262	27,639	15,232	16,752	35,155	34,027	31,305	6,898	101,567
TOTAL	48,034	85,807	88,524	106,478	58,754	70,013	140,810	135,997	130,539	28,068	893,024
Paratransit	1,111	3,461	4,913	5,370	1,934	5,481	6,370	6,450	9,240	2,356	46,686
Grand TOTAL	49,145	89,268	93,437	111,848	60,688	75,494	147,180	142,447	139,779	30,424	939,710

By Route	2019	2020	2021	2022	2023	2024	2025
BLUE	15,091	9,871	12,309	22,678	18,473	19,119	3,830
RED	27,303	14,352	16,415	32,407	32,898	35,358	7,827
ORANGE	24,196	12,791	14,432	31,128	29,538	22,721	5,276
GREEN	12,249	6,508	10,105	19,442	21,061	22,036	4,237
PURPLE	27,639	15,232	16,752	35,155	34,027	31,305	6,898

2025	TOTAL	
Jan	8,691	2025 YTD Passenger Trips
Feb	8,864	3,500
March	10,513	3,000
April	-	2,500
May	-	2,000
June	-	1,500
July	-	1,000
Aug	-	500
Sept	-	-
Oct	-	181 65 Was the Way I'LL 1714 "184 "264 "264 "264 "264
Nov	-	ist tes that that may in in the tribet of per per per per their
Dec	-	
TOTAL	28,068	BLUE ——RED ——ORANGE ——GREEN ——PURPLE

	Jan	Feb	Ma	ar	Apr	May	Jun	July	August	September	October		November	December	Totals
BLUE	1,	.253	1,109	1,468	-	-	-	-	-	-	-	-	-	-	3,830
RED	2,	488	2,399	2,940	-		-	-	-	-	-	-	-	-	7,827
ORANGE	1,	654	1,675	1,947	-		-	-	-	-	-	-	-	-	5,276
GREEN	1,	.213	1,421	1,603	-	-	-	-	-	-	-	-	-	-	4,237
PURPLE	2,	.083	2,260	2,555	-		-	-	-	-	-	-	-	-	6,898
	8,	.691	8,864	10,513	-	-	-	-	-	-	-	-	-	-	28,068